

Family and Social Services Administration

Indiana Division of Aging

Financial Review

July 1, 2008 – June 30, 2009

Presented: August 17, 2009



State Fiscal Year 2009

Division of Aging

June-09

Numbers Illustrated in Thousands

Expenditures

Medicaid

	Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
		Actual	Budget		Forecast	Budget	
Direct Services							
Nursing Home Facilities	95,025	1,063,288	1,079,138	15,850	1,063,288	1,079,138	15,850
Hospice Services	5,297	61,040	57,503	(3,537)	61,040	57,503	(3,537)
Waivers							
Aged and Disabled Waiver	8,897	84,372	91,423	7,050	84,372	91,423	7,050
MFP Demonstration Grant	0	0	2,412	2,412	0	2,412	2,412
TBI	369	3,758	5,131	1,373	3,758	5,131	1,373
State Plan Services							
State Plan Services - Non-MFP Grant	26,349	269,887	282,821	12,934	269,887	282,821	12,934
State Plan Services - MFP Grant	0	0	3,494	3,494	0	3,494	3,494
PCCM Admin Fees	35	411	805	394	411	805	394
ARCH	213	2,534	2,538	4	2,534	2,538	4
Total - Medicaid	136,185	1,485,292	1,525,266	39,975	1,485,292	1,525,266	39,975

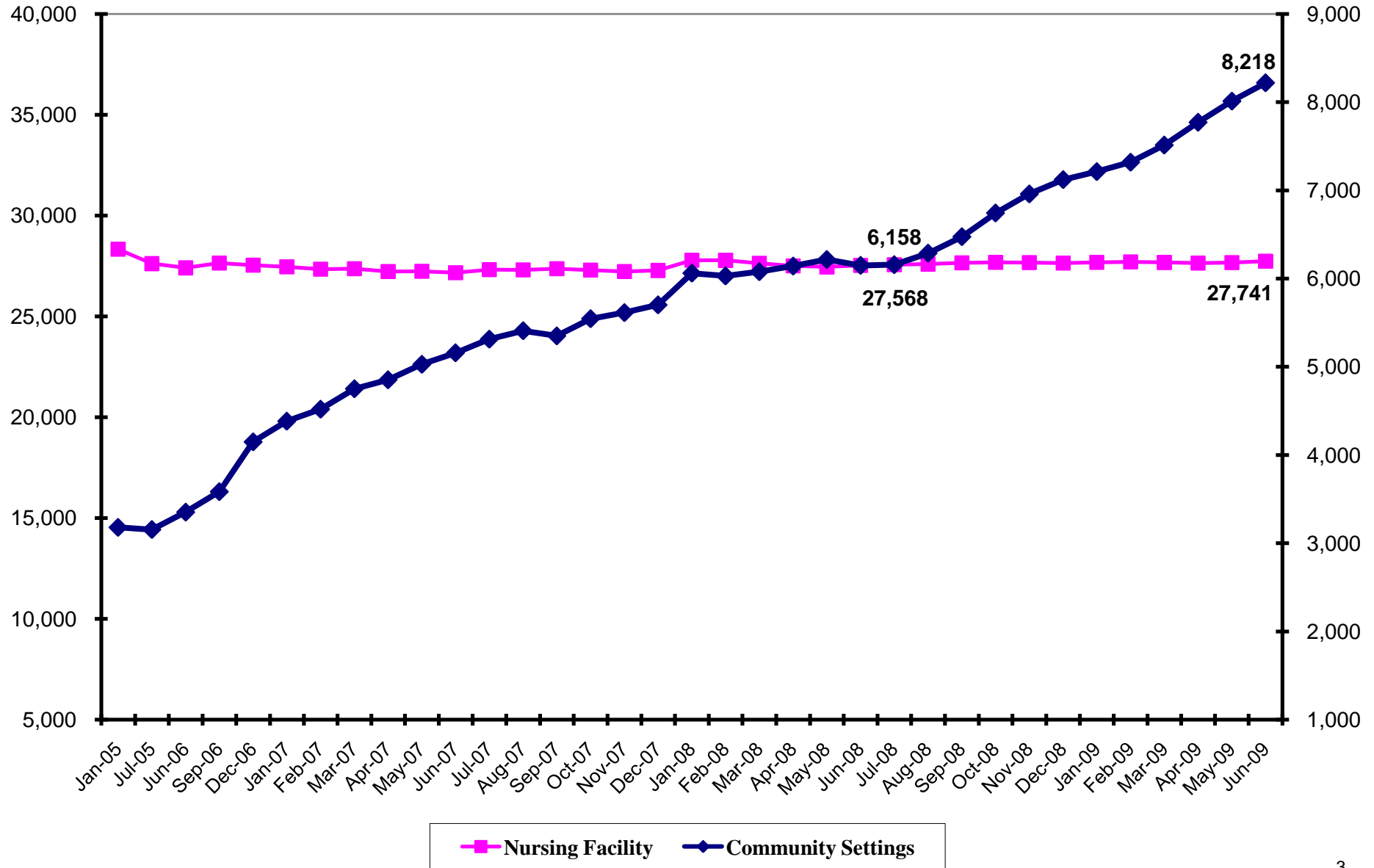
Non-Medicaid

Community & Home Options Inst.Care-Elderly & Disabled-CHOICE	4,303	31,943	36,514	4,571	31,737	36,514	4,777
HHS Title III Area Administration & Services Program	2,400	24,119	30,089	5,970	28,074	30,089	2,015
Residential Care and Assistance Program / RCAP	1,081	13,450	13,852	403	13,852	13,852	0
SSBG Aging	653	9,543	10,676	1,133	10,676	10,676	0
OBRA/PASRR Program	(0)	3	8	6	8	8	0
Title V Employment Program	210	2,708	3,267	558	2,989	3,267	278
Adult Protective Services Program	242	2,636	2,733	96	2,733	2,733	0
Older Hoosiers Program	98	1,505	1,622	117	1,622	1,622	0
Nutrition Supplemental Incentive Program / NSIP	79	1,522	2,006	484	2,006	2,006	0
Medicaid Waiver Administration	308	2,399	3,520	1,120	3,520	3,520	0
LTC Ombudsman Program	28	592	832	240	832	832	0
Money Follows the Person Program	103	1,075	9,460	8,386	4,840	9,460	4,620
Adult Guardianship Services Program	34	483	492	8	492	492	0
Aging Central Office Administration	84	693	993	301	693	993	300
Total - Non-Medicaid	9,623	92,672	116,065	23,392	104,074	116,065	11,990

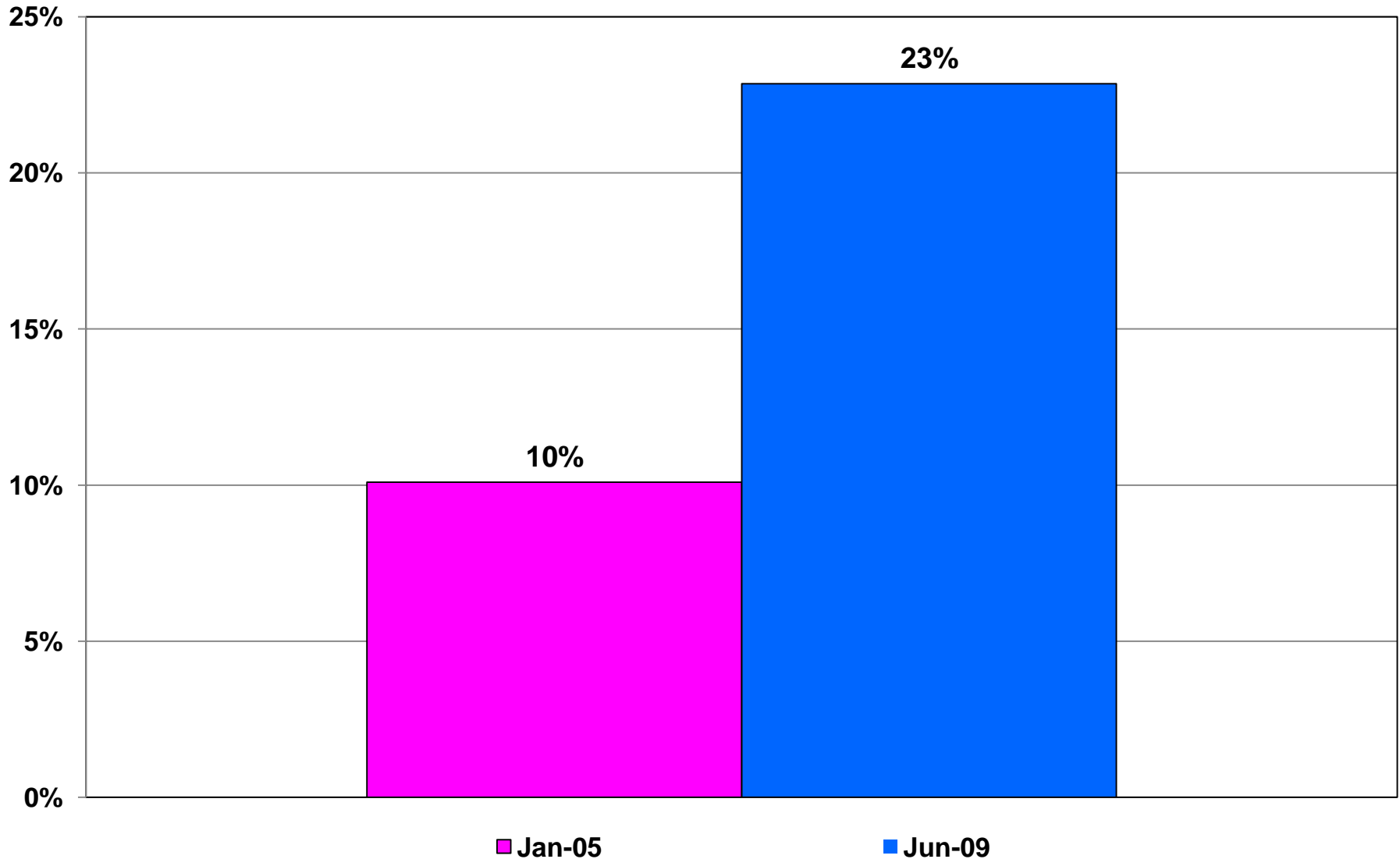
Total - Expense

145,809	1,577,964	1,641,331	63,367	1,589,366	1,641,331	51,965
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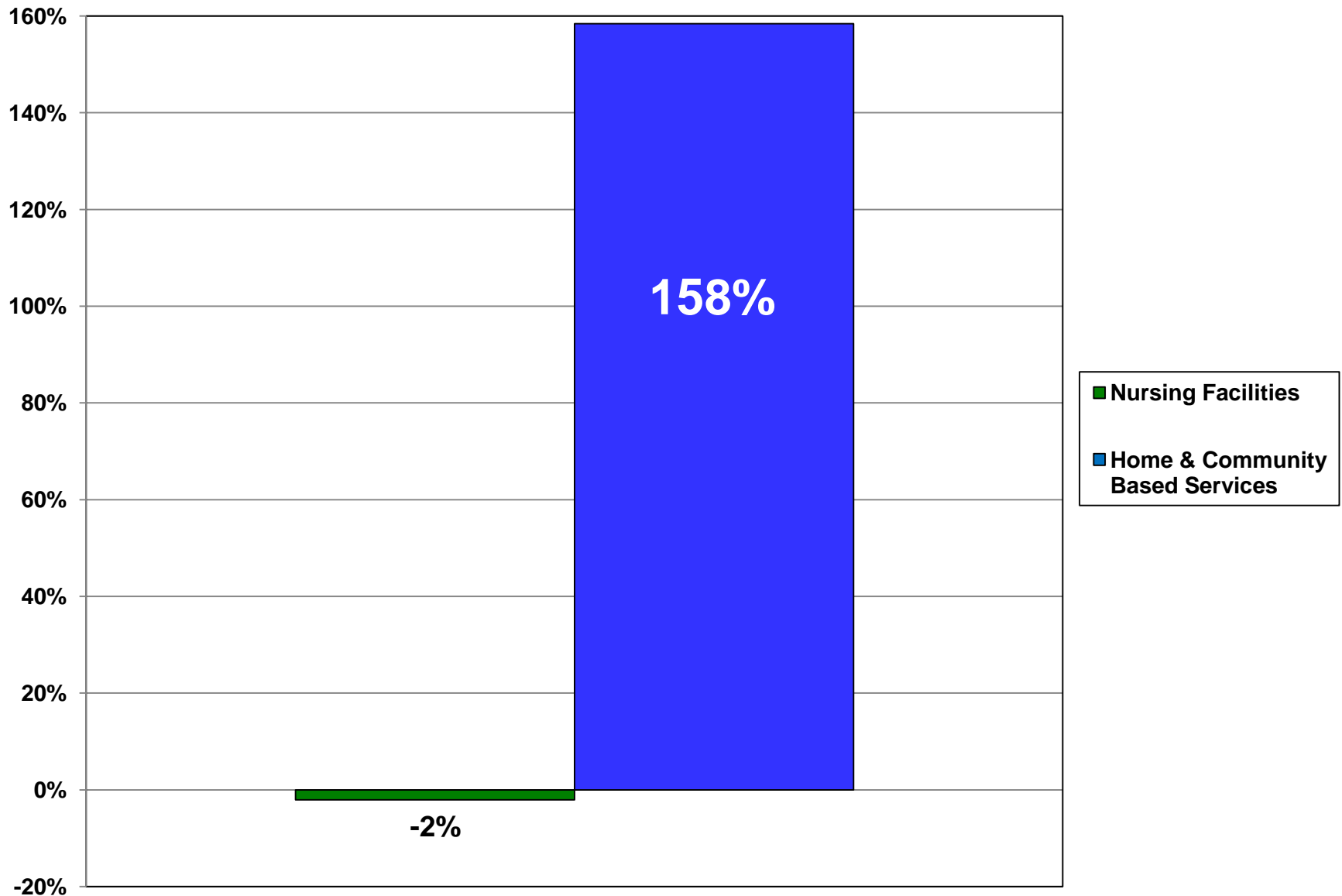
Division of Aging Medicaid Services Nursing Facility vs. Community Clients



% of Medicaid Long Term Care Recipients Receiving Home and Community Based Services



Growth in Long Term Care Medicaid Clients Since January 2005



Nursing Homes - Division of Aging (Summary)

June-09

5 Payment Days in Month

Numbers Illustrated in Thousands

Expenditures

Division Program Services

	Current Month	SFY 2009 Year to Date		Variance	SFY 2009		Variance
	Actual	Actual Spent	Budget		Forecast	Budget	
Nursing Facility	95,025	1,063,288	1,079,138	15,850	1,063,288	1,079,138	15,850

PCCM Admin Fees

	1	20	2	(18)	20	2	(18)
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State Plan Services

Hospital Services							
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Inpatient Hospital	1,716	22,136	22,086	(51)	22,136	22,086	(51)
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Outpatient Hospital	293	2,989	3,867	878	2,989	3,867	878
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Rehabilitation Facility	177	1,134	1,745	611	1,134	1,745	611
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Non-Hospital Services							
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Physician Services	431	5,259	5,223	(35)	5,259	5,223	(35)
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Lab and Radiology Services	122	1,334	1,373	39	1,334	1,373	39
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Other Practitioner Services	115	1,438	761	(677)	1,438	761	(677)
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Clinic Services	503	5,885	5,059	(826)	5,885	5,059	(826)
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DME/Prosthetics/Medical Supplies	449	3,626	3,030	(596)	3,626	3,030	(596)
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Transportation	733	7,933	8,533	599	7,933	8,533	599
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Other Non-Hospital	268	2,597	2,582	(15)	2,597	2,582	(15)
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Pharmacy							
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Prescribed Drugs	1,617	17,484	21,840	4,357	17,484	21,840	4,357
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OTC Drugs	241	2,574	2,327	(246)	2,574	2,327	(246)
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Dental Services	337	3,270	3,356	86	3,270	3,356	86
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RBMC				0			0
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Traditional				0			0
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Home Health Services	54	555	481	(74)	555	481	(74)
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Targeted Case Management	10	145	168	23	145	168	23
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First Steps	0	0	0	0	0	0	0
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Subtotal - State Plan Services	7,065	78,359	82,433	4,074	78,359	82,433	4,074
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Total - Expenditures

	102,092	1,141,667	1,161,573	19,906	1,141,667	1,161,573	19,906
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Per Enrollee

Estimated Enrollees (Includes Crossovers)	27,741	27,692	27,231	(461)	27,692	27,231	(461)
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Cost per Enrollee per Month	\$3,680	\$3,436	\$3,555	\$119	\$3,436	\$3,555	\$119
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Hospice - Division of Aging

June-09

5 Payment Days in Month

Numbers Illustrated in Thousands

Expenditures

Division Program Services

	Current Month Actual	SFY 2009 Year to Date		Variance	SFY 2009		Variance
		Actual Spent	Budget		Forecast	Budget	
Hospice	5,297	61,040	57,503	(3,537)	61,040	57,503	(3,537)

PCCM Admin Fees

	0	2	0	(1)	2	0	(1)
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State Plan Services

Hospital Services							
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Inpatient Hospital	26	670	692	22	670	692	22
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Outpatient Hospital	9	111	240	129	111	240	129
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Rehabilitation Facility	0	0	0	0	0	0	0
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Non-Hospital Services

Physician Services	12	160	215	55	160	215	55
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Lab and Radiology Services	2	35	45	9	35	45	9
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Other Practitioner Services	3	42	18	(24)	42	18	(24)
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Clinic Services	21	183	155	(28)	183	155	(28)
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DME/Prosthetics/Medical Supplies	8	130	161	31	130	161	31
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Transportation	20	173	200	28	173	200	28
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Other Non-Hospital	9	28	65	37	28	65	37
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Pharmacy							
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Prescribed Drugs	26	386	607	221	386	607	221
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OTC Drugs	6	80	119	39	80	119	39
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Dental Services	8	98	101	4	98	101	4
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RBMC				0			0
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Traditional				0			0
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Home Health Services	0	35	7	(28)	35	7	(28)
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Targeted Case Management	1	7	7	1	7	7	1
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First Steps	5	5	1	(3)	5	1	(3)
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Subtotal - State Plan Services	155	2,142	2,634	492	2,142	2,634	492
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Total - Expenditures

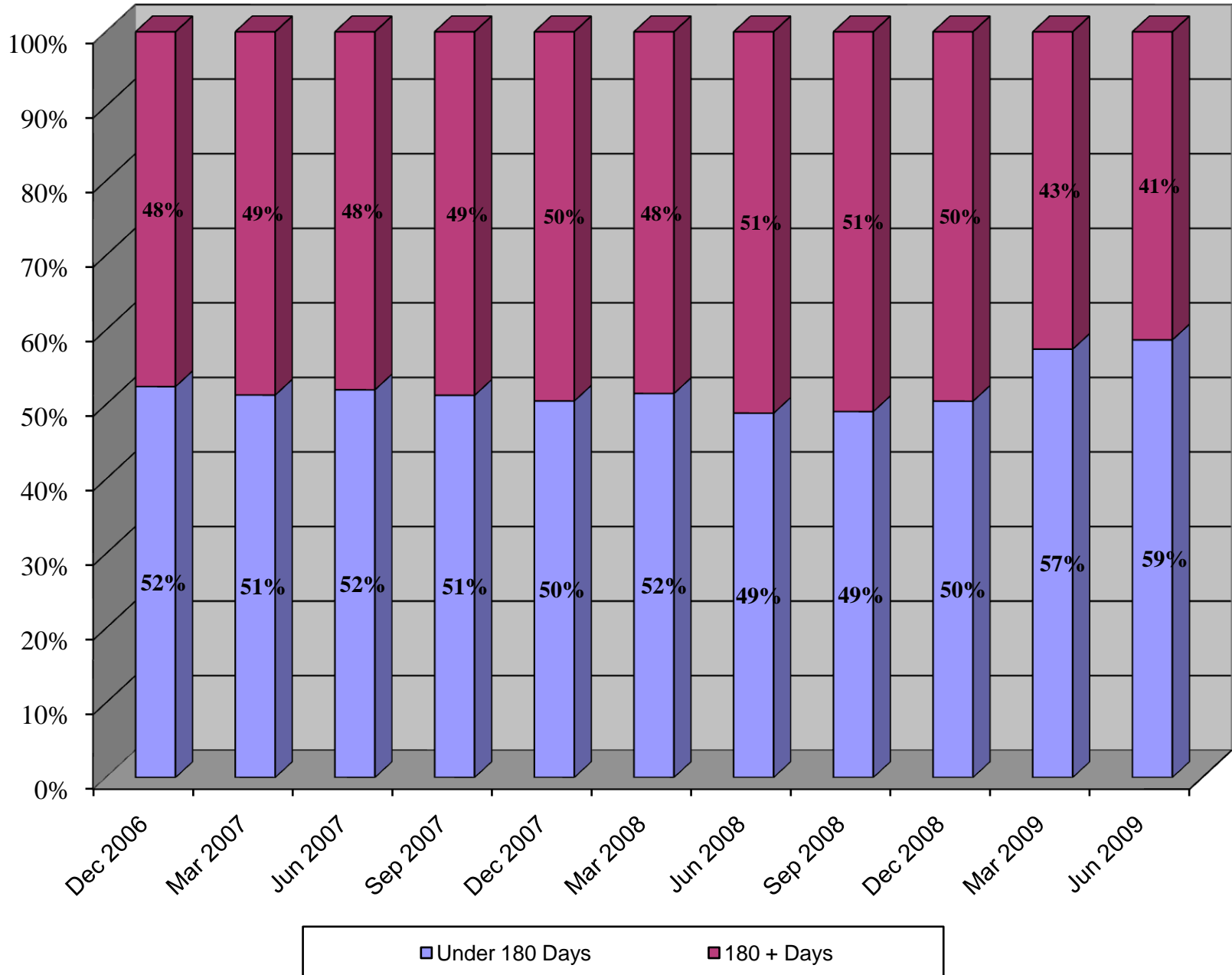
	5,452	63,184	60,138	(3,047)	63,184	60,138	(3,047)
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Per Enrollee

Estimated Enrollees	1,844	1,839	1,763	(76)	1,839	1,763	(76)
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Cost per Enrollee per Month	\$2,957	\$2,863	\$2,842	(\$21)	\$2,863	\$2,842	(\$21)
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Hospice Participants Length of Stay



Aged and Disabled Waiver - Division of Aging (Summary)

June-09

5 Payment Days in Month

Numbers Illustrated in Thousands

Expenditures

Waiver Services

Aged and Disabled Waiver							
Adult Foster Care	46	462	128	(334)	462	128	(334)
Adult Day Services	261	2,503	1,499	(1,004)	2,503	1,499	(1,004)
Assisted Living	1,264	11,253	9,414	(1,839)	11,253	9,414	(1,839)
Attendant Care	4,169	38,768	39,892	1,124	38,768	39,892	1,124
Case Management	665	6,459	7,549	1,090	6,459	7,549	1,090
Homemaker	584	5,766	8,999	3,233	5,766	8,999	3,233
Respite Care Home Health Aid	490	4,404	5,603	1,199	4,404	5,603	1,199
Respite Care Nursing	625	6,336	8,682	2,346	6,336	8,682	2,346
Respite Care Other	1	471	2,297	1,825	471	2,297	1,825
Home Delivered Meals	299	3,132	3,313	181	3,132	3,313	181
Other Waiver Services	495	4,819	4,047	(772)	4,819	4,047	(772)
Subtotal - Waiver Services	8,897	84,372	91,423	7,050	84,372	91,423	7,050
PCCM Admin Fees	15	161	409	248	161	409	248

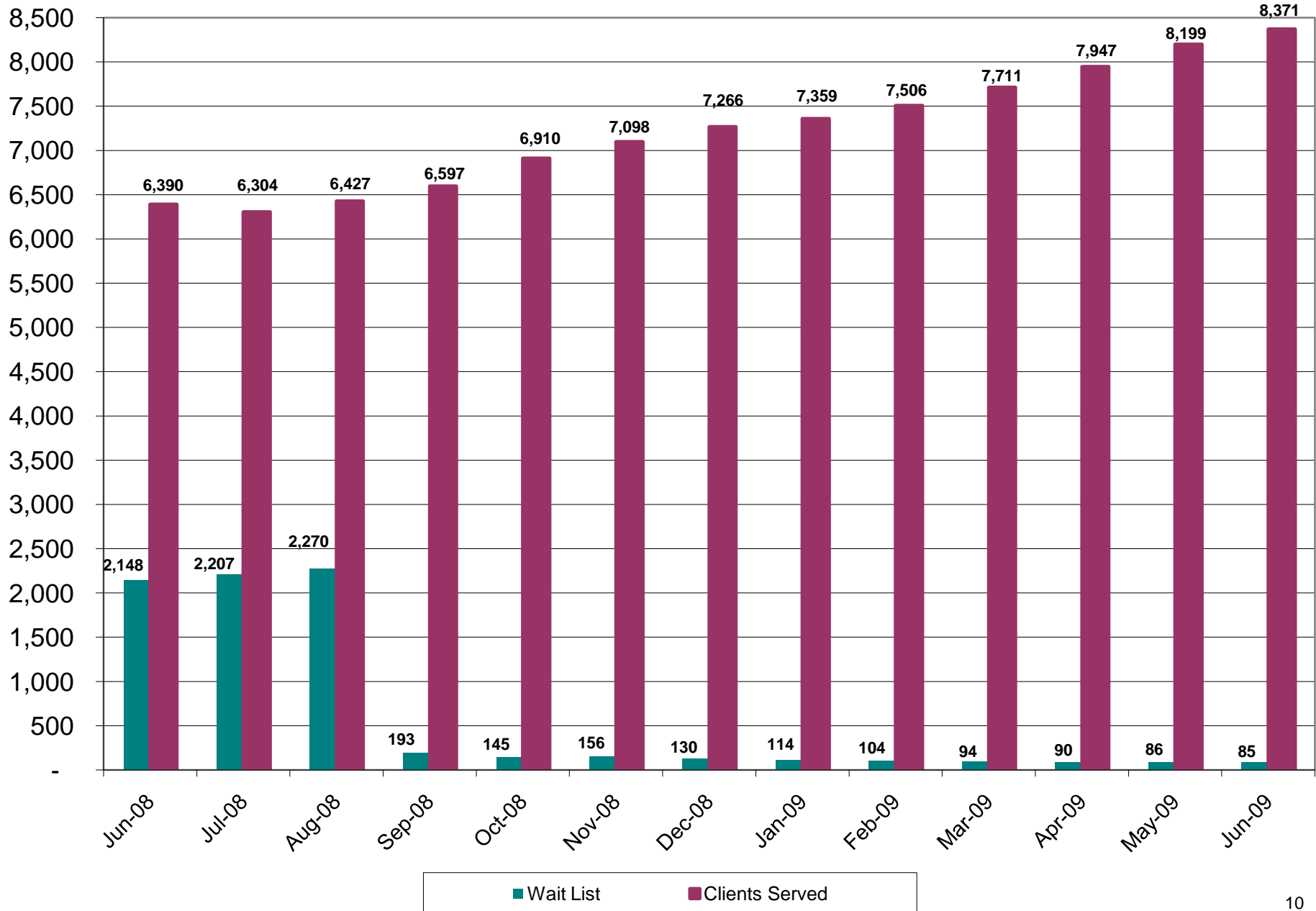
State Plan Services

Hospital Services							
Inpatient Hospital	1,164	12,901	11,754	(1,147)	12,901	11,754	(1,147)
Outpatient Hospital	270	2,808	3,439	630	2,808	3,439	630
Rehabilitation Facility	33	224	154	(70)	224	154	(70)
Non-Hospital Services							
Physician Services	330	3,155	3,081	(74)	3,155	3,081	(74)
Lab and Radiology Services	50	514	558	44	514	558	44
Other Practitioner Services	29	317	352	35	317	352	35
Clinic Services	165	1,281	1,382	101	1,281	1,382	101
DME/Prosthetics/Medical Supplies	2,138	20,329	20,314	(14)	20,329	20,314	(14)
Transportation	334	3,238	3,743	505	3,238	3,743	505
Other Non-Hospital	126	1,062	1,293	230	1,062	1,293	230
Pharmacy							
Prescribed Drugs	1,278	12,192	13,381	1,189	12,192	13,381	1,189
OTC Drugs	22	191	236	44	191	236	44
Dental Services	94	775	672	(104)	775	672	(104)
RBMC				0			0
Traditional				0			0
Home Health Services	8,743	84,055	84,295	239	84,055	84,295	239
Targeted Case Management	0	14	16	2	14	16	2
First Steps	102	188	160	(28)	188	160	(28)
Subtotal - State Plan Services	14,877	143,245	144,827	1,582	143,245	144,827	1,582
Total - Expenditures	23,789	227,779	236,659	8,880	227,779	236,659	8,880

Per Enrollee

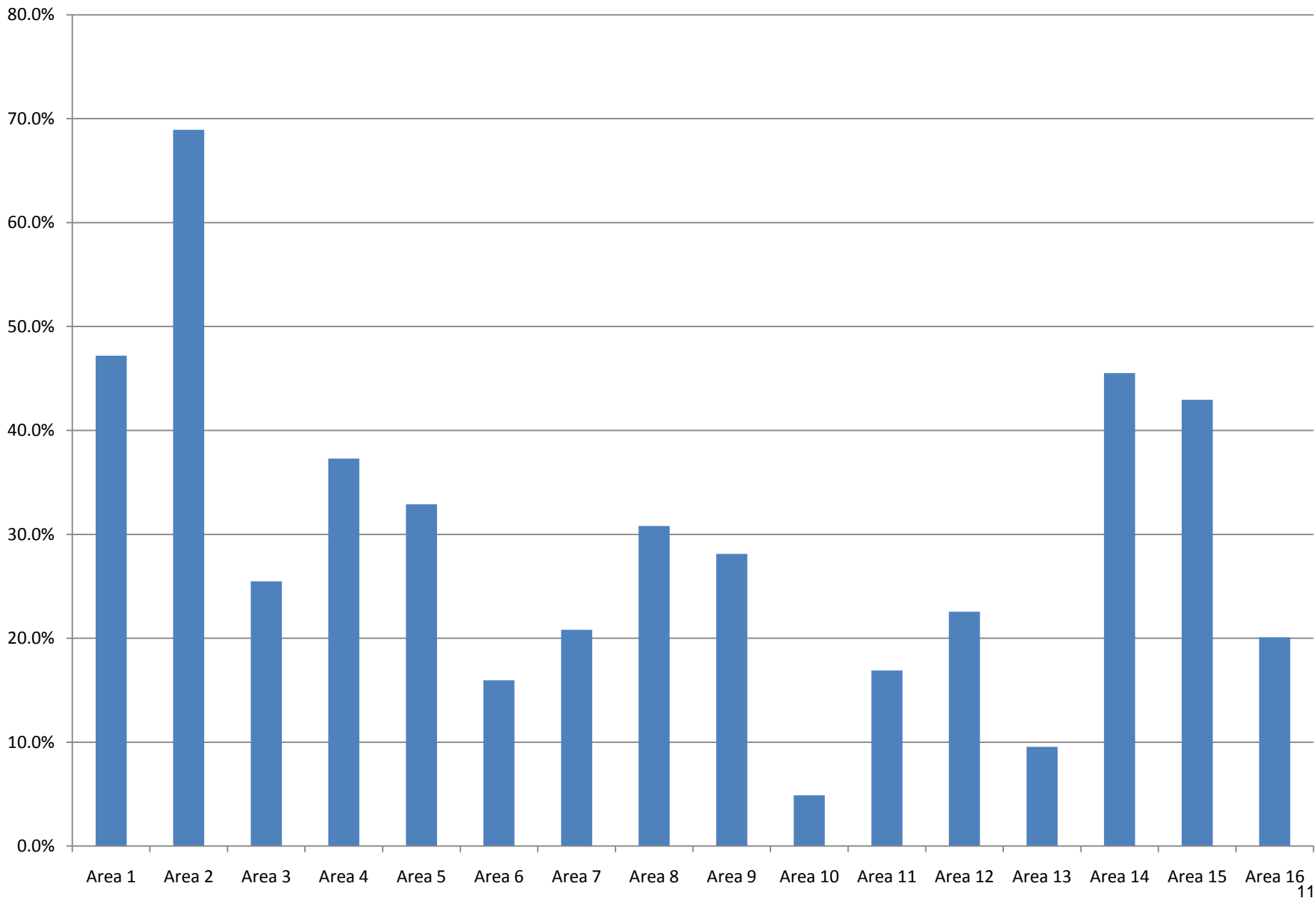
Estimated Enrollees	8,077	7,015	7,302	286	7,015	7,302	286
Cost per Enrollee per Month	\$2,945	\$2,706	\$2,701	(\$5)	\$2,706	\$2,701	(\$5)

Aged & Disabled & Traumatic Brain Injury Waivers Client Wait List vs. Clients Served

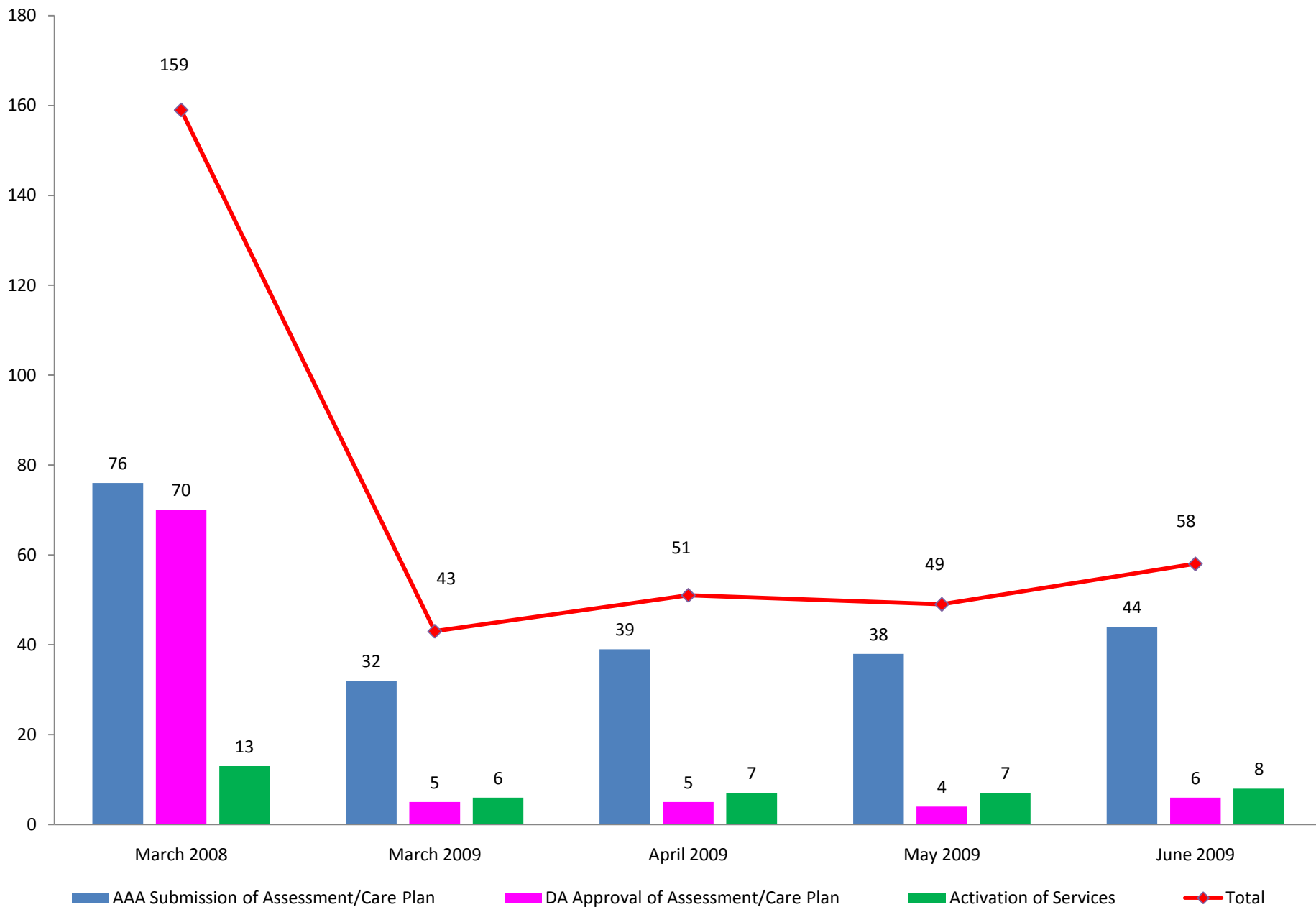


FY09 A&D Waiver Client Increase

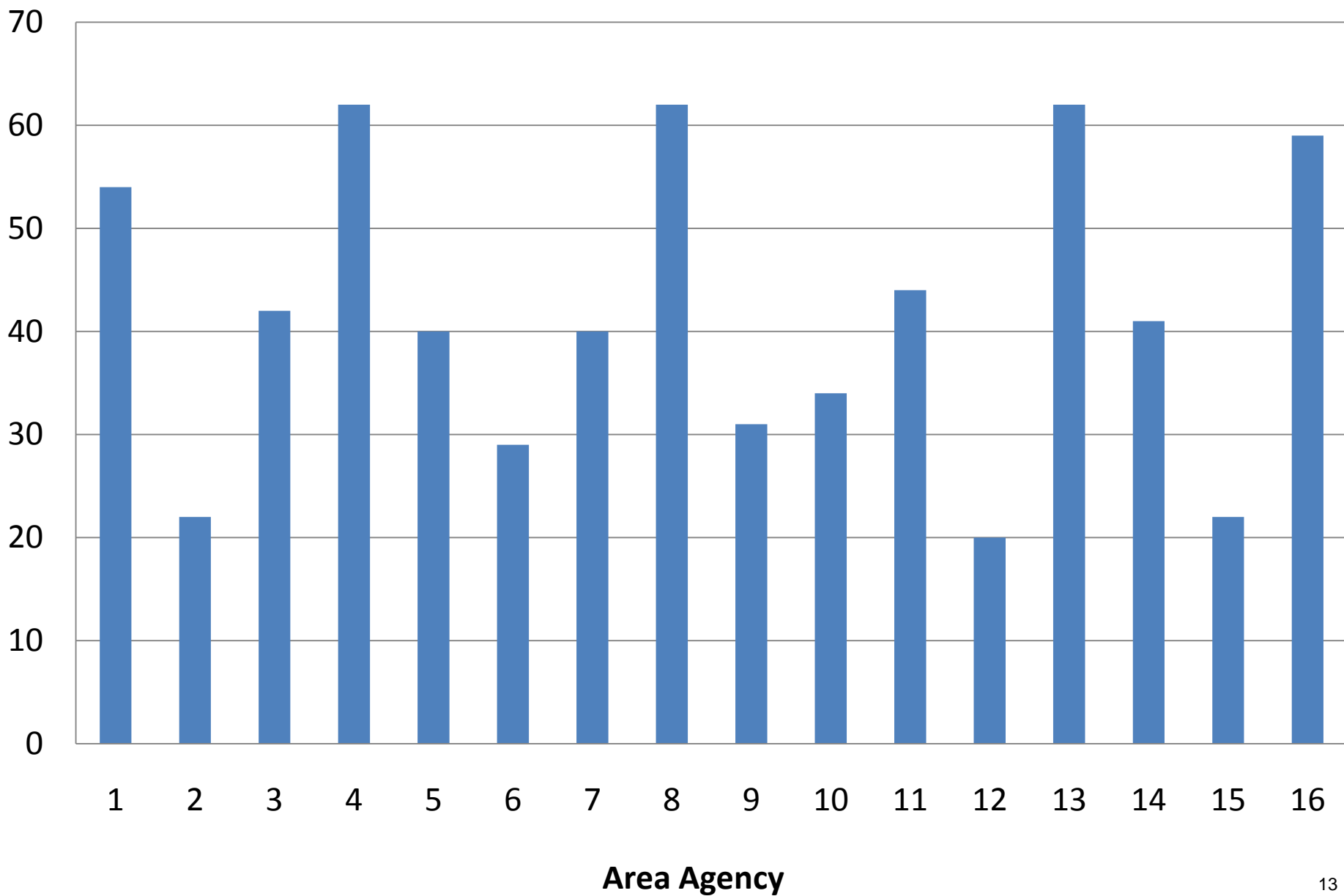
June 2008 - June 2009



Length of Time for A&D Waiver Processing



AAA Submission of Assessment/Care Plan June 2009



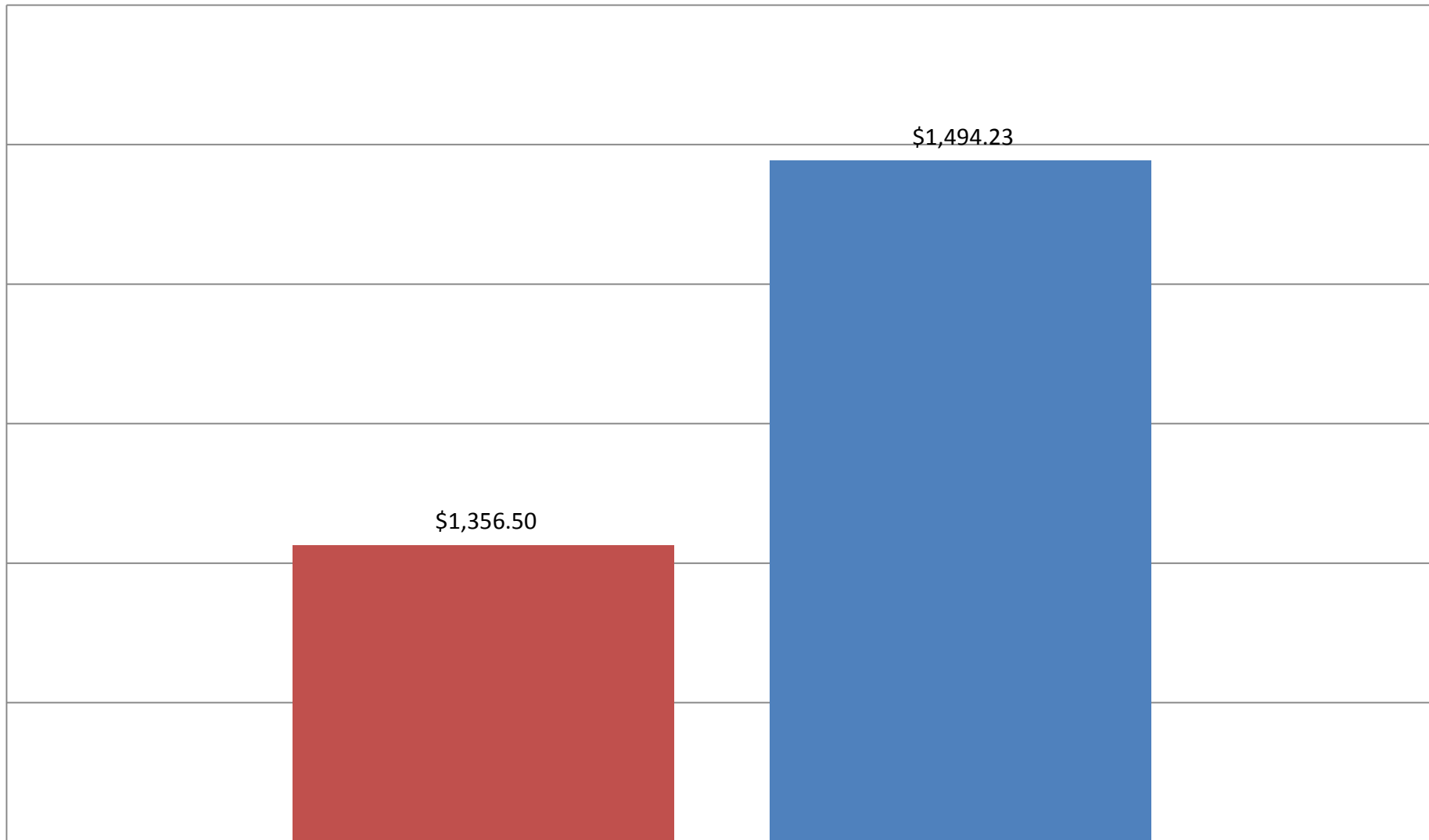
A&D Waiver Processing Time

Initial referrals to DA submission

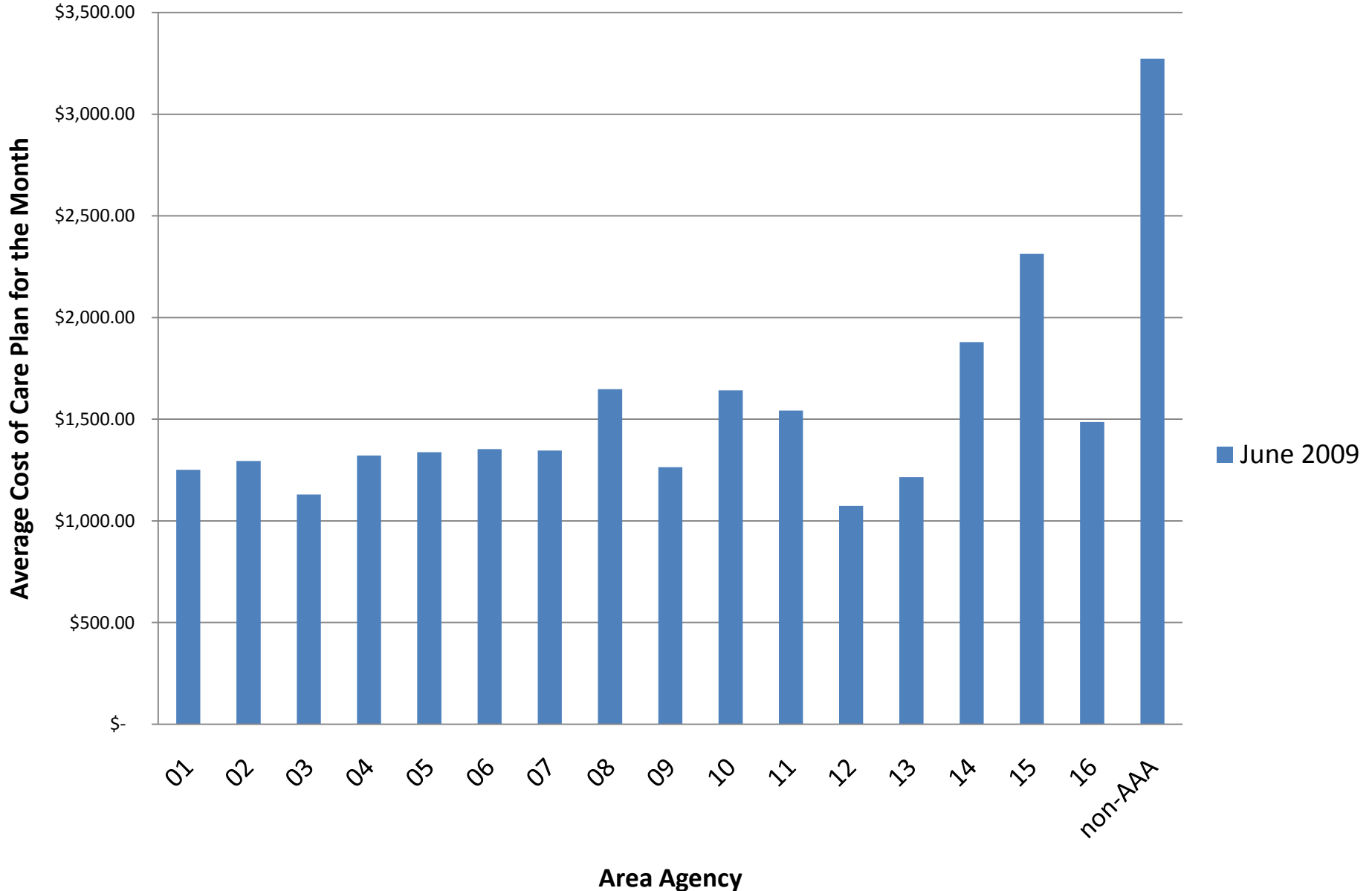
- AAAs that are **over** the expected 30 days for submission:
 - DA contact AAA (via phone/on-site visit)
 - Identify # of new referrals
 - Reason(s) for delay
 - Current staffing levels?
 - Plan(s) to resolve delays
- AAAs that are **at/under** the expected 30 days for submission:
 - DA contact AAA (via phone/on-site visit)
 - Identify # of new referrals; current staffing
 - Identify best practices

Aged and Disabled Waiver Average Monthly Care Plan Budget Cost Statewide

■ June 2008 ■ June 2009



Aged and Disabled Waiver Average Monthly Care Plan Budget Cost Comparison Between AAA and non-AAA



Community & Home Options Inst.Care-Elderly & Disabled-CHOICE

June-09

Numbers Illustrated in Thousands

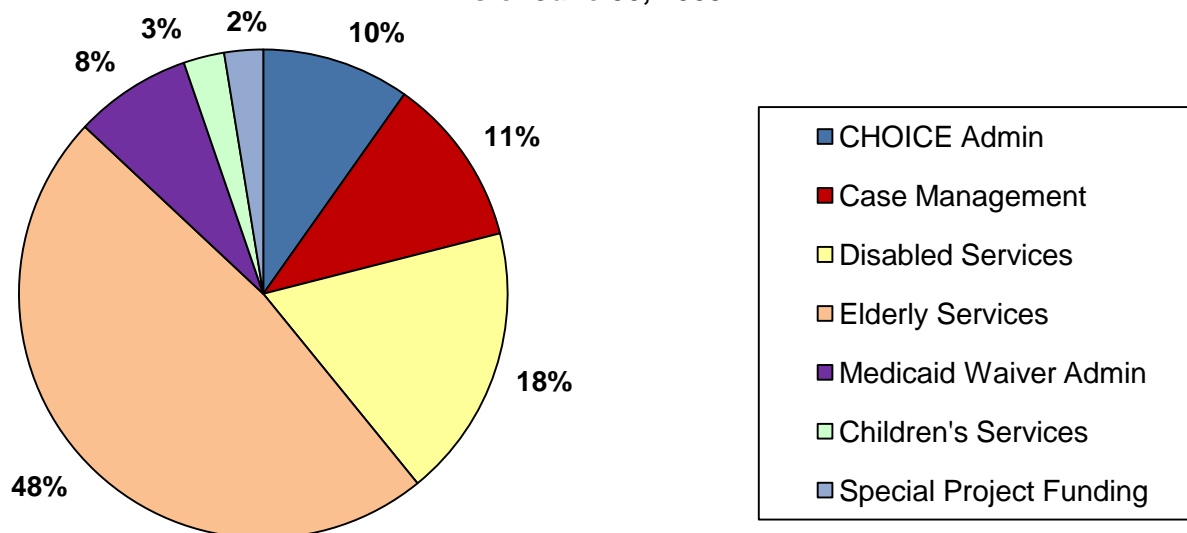
Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

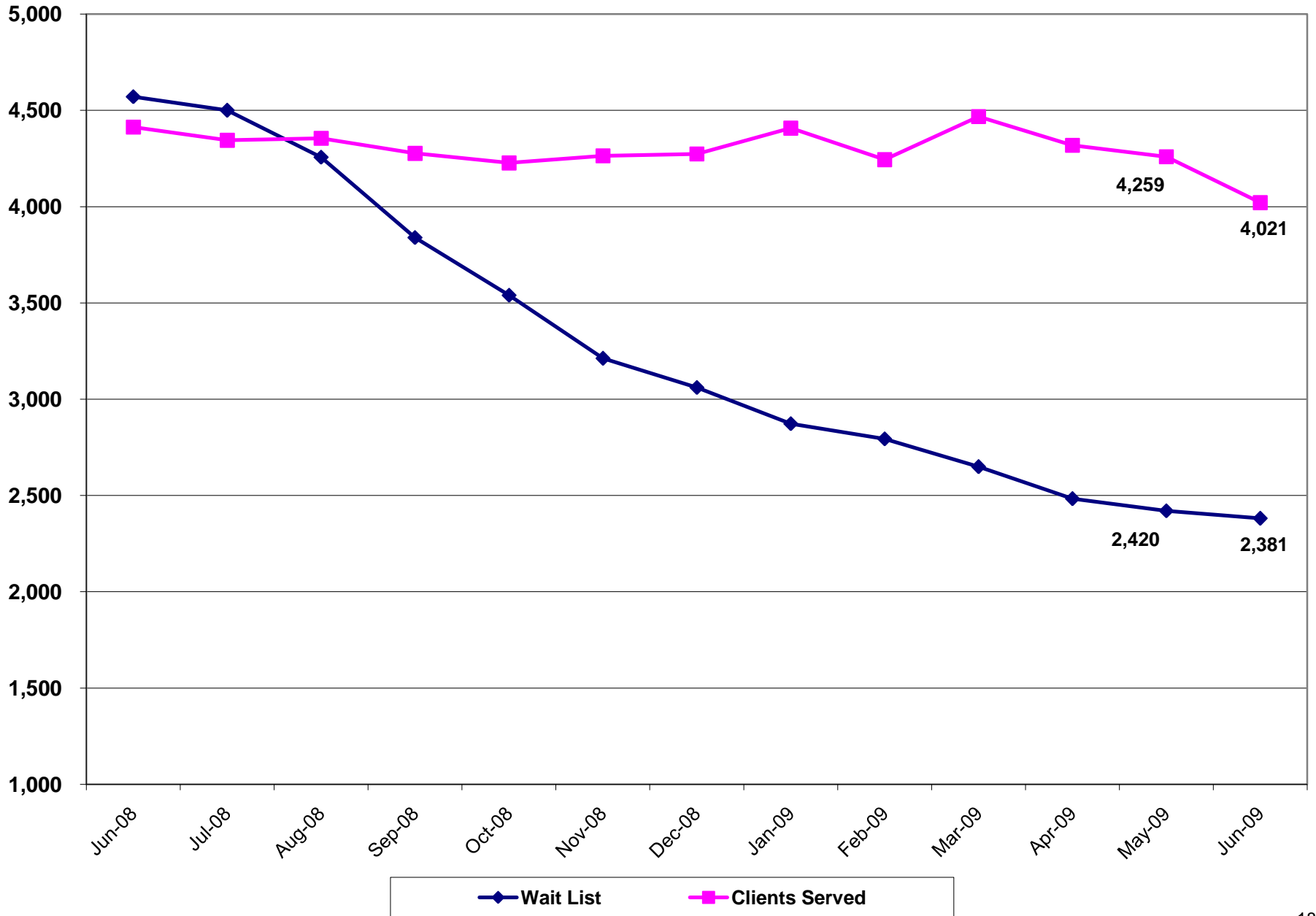
Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
0	0	21,950	21,950	21,950	21,950	0
0	17	0	(17)	0	0	0
0	6,972	1,233,150	1,226,178	1,233,150	1,233,150	0
3,100	3,100	1,200	(1,900)	1,200	1,200	0
0	0	0	0	0	0	0
4,299,781	31,932,482	35,256,240	3,323,758	30,479,105	35,256,240	4,777,135
0	0	1,104	1,104	1,104	1,104	0
0	0	0	0	0	0	0
4,302,881	31,942,571	36,513,644	4,571,073	31,736,509	36,513,644	4,777,135

**CHOICE Expenditures by Category
As of June 30, 2009**

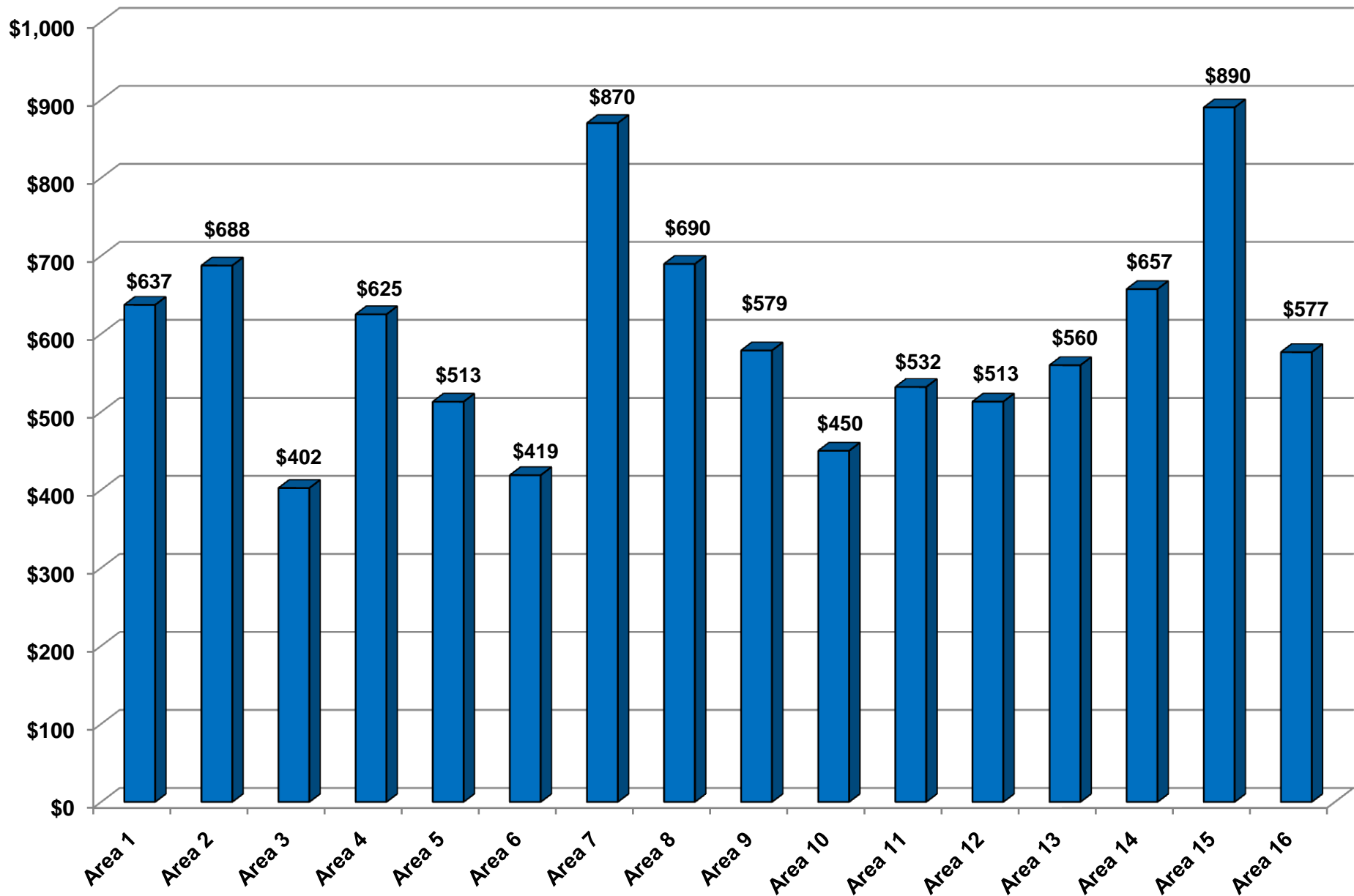


CHOICE

Client Wait List vs. Clients Served

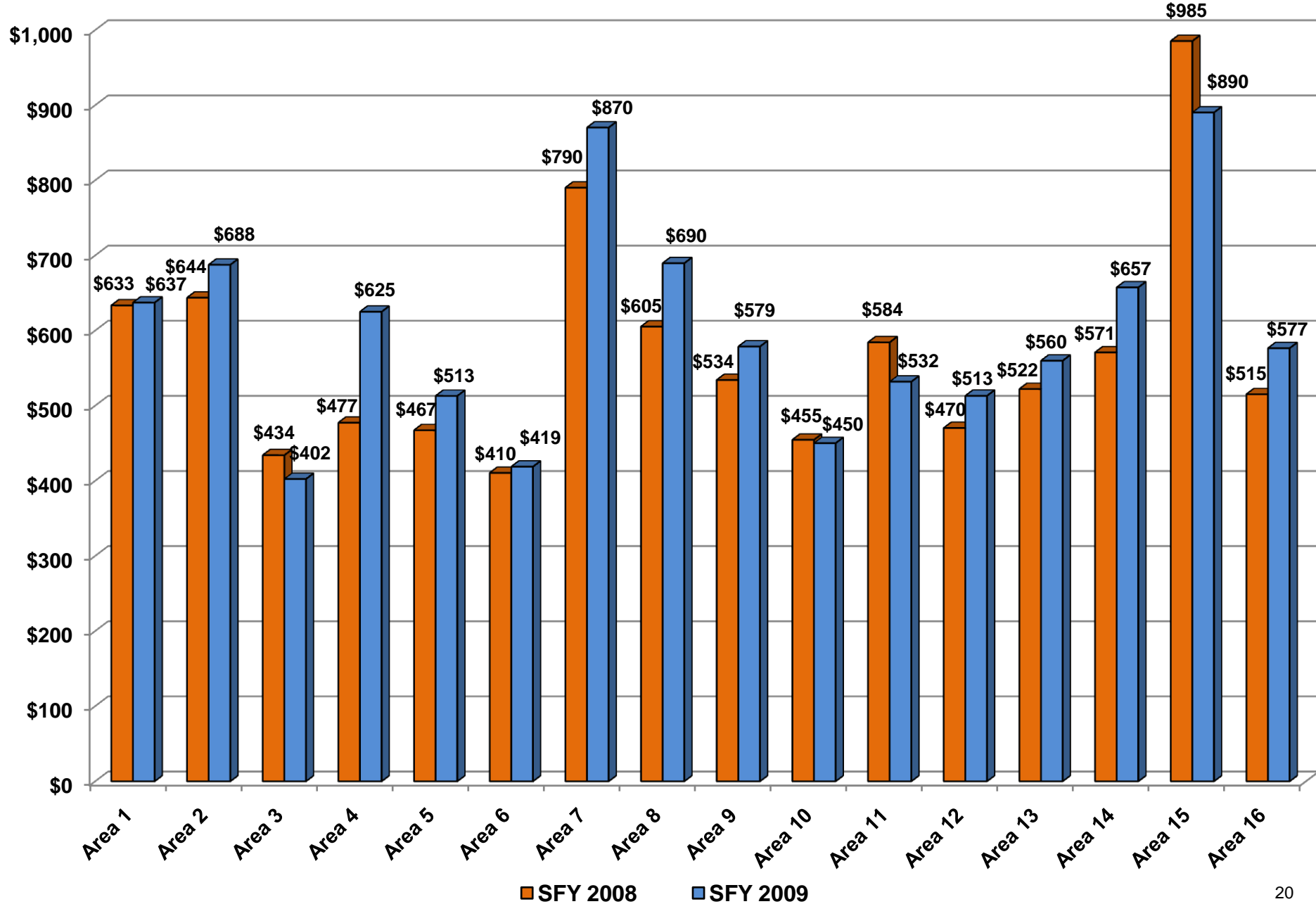


CHOICE
Average Monthly Cost Per Client By AAA - SFY 2009
For Period Ending - May 31, 2009

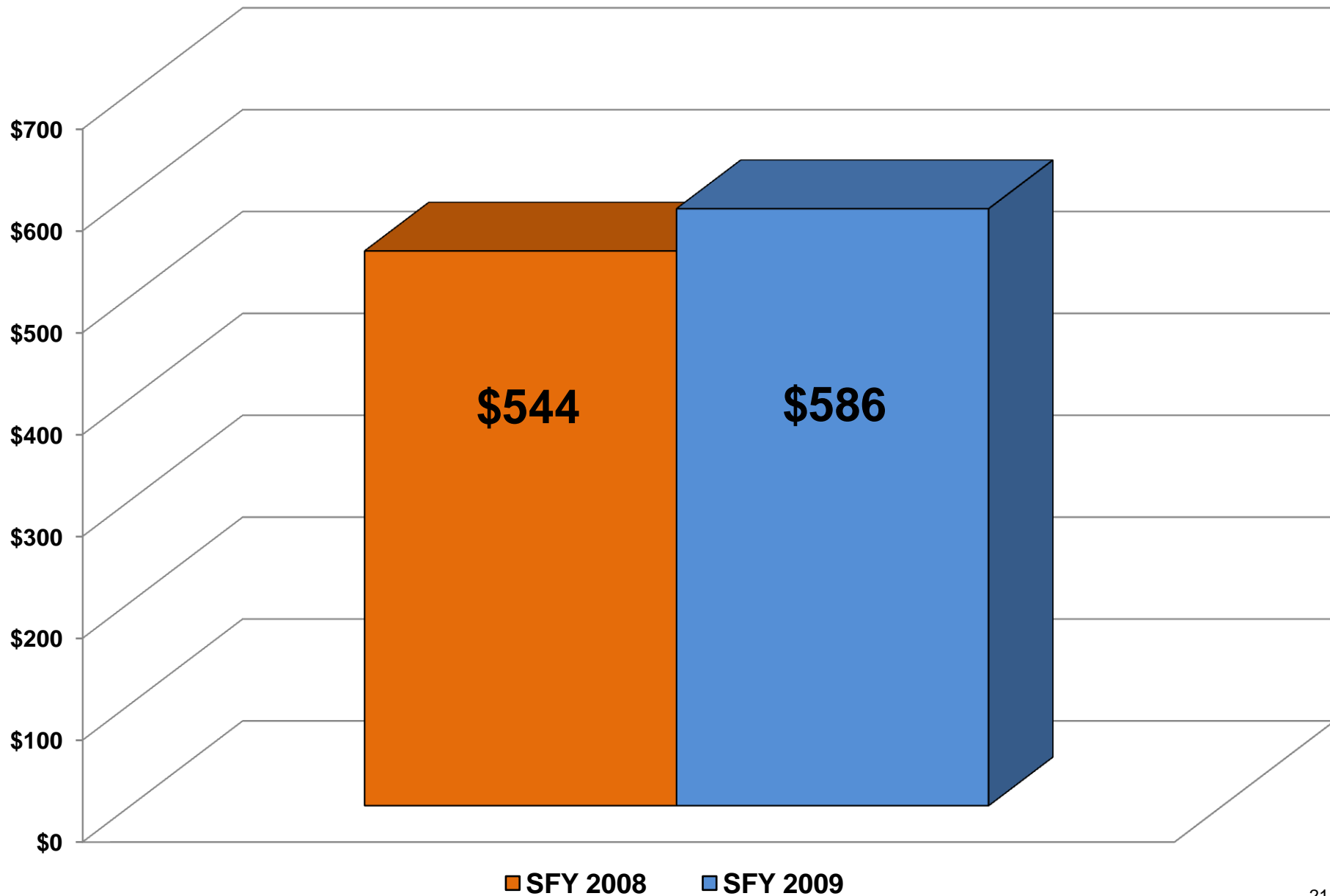


CHOICE

Average Monthly Cost Per Client By AAA - SFY 2008 vs. SFY 2009

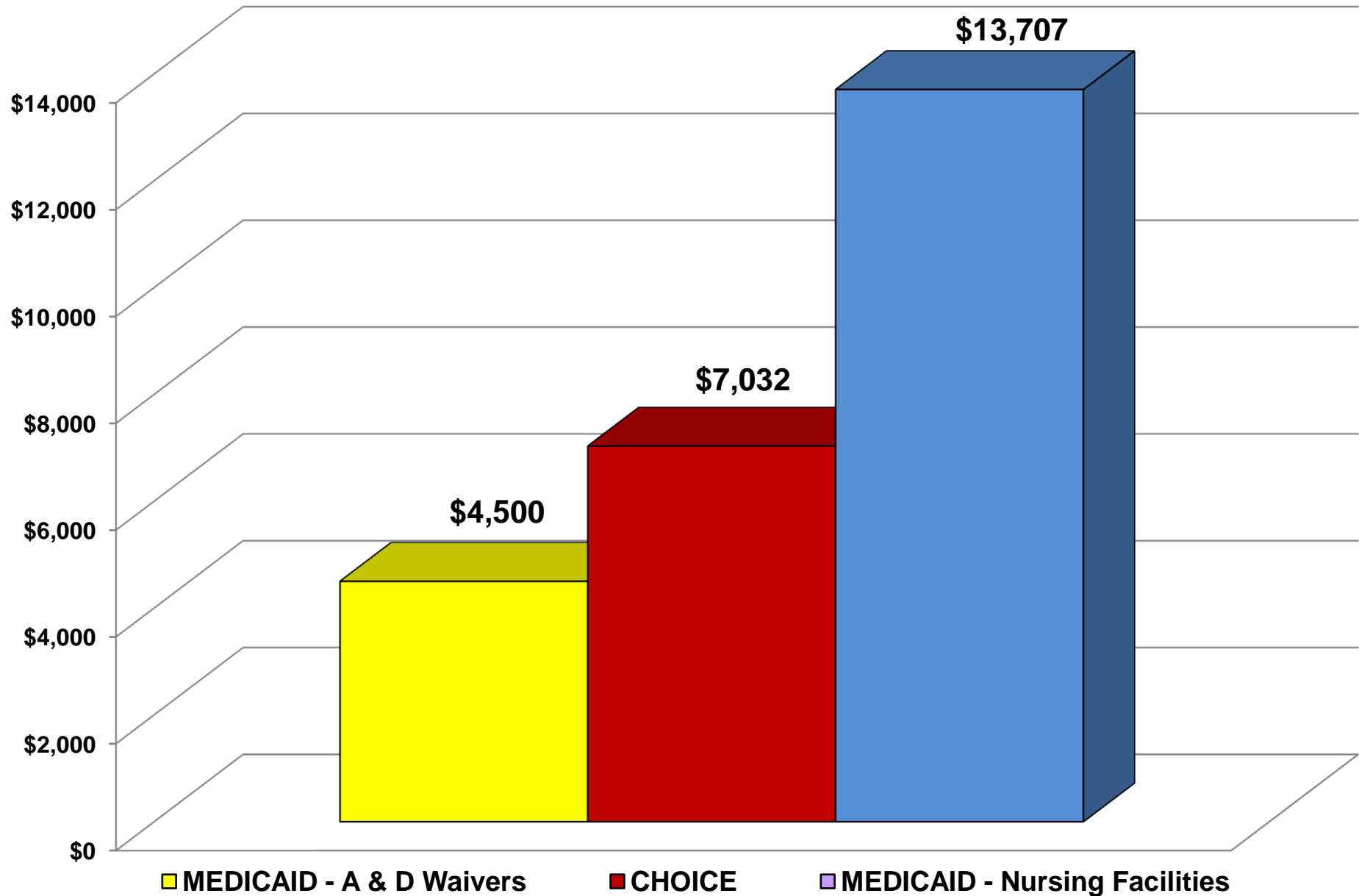


CHOICE
Average Monthly Cost Per Client - SFY 2008 vs. SFY 2009



CHOICE vs. MEDICAID

Annualized STATE Cost Per Client - SFY 2009



NOTE: DOES NOT INCLUDE STATE PLAN SERVICES.

HHS Title III Area Administration & Services Program

June-09

Numbers Illustrated in Thousands

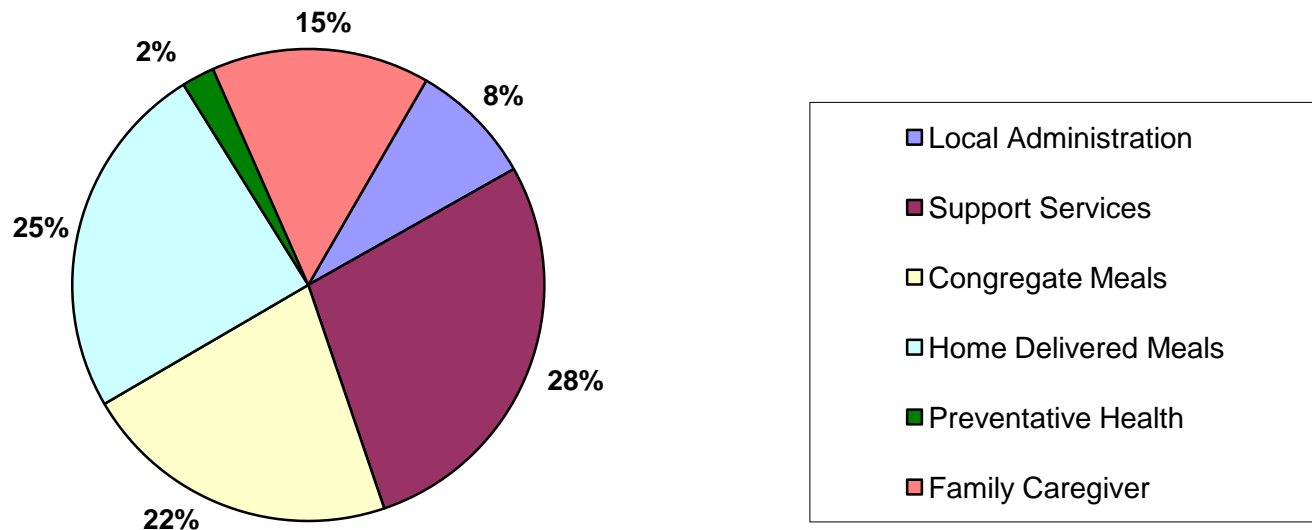
Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
61,033	602,080	1,068,970	466,890	1,068,970	1,068,970	0
12	5,831	10,456	4,625	10,456	10,456	0
351	188,517	482,946	294,429	482,946	482,946	0
220	854	3,088	2,234	3,088	3,088	0
0	55	820	765	820	820	0
2,338,479	23,315,982	28,515,950	5,199,968	26,500,726	28,515,950	2,015,224
40	1,110	3,613	2,503	3,613	3,613	0
0	4,449	3,003	(1,446)	3,003	3,003	0
2,400,135	24,118,879	30,088,846	5,969,967	28,073,622	30,088,846	2,015,224

Total - Expenditures

Program Expenditures by Service Category



HHS Title III Elderly Nutrition Program - ARRA

June-09

Numbers Illustrated in Thousands

Expenditures

.7 Program Admin./Direct Service Contracts

C1 - Congregate Meals

C2 - Home Delivered Meals

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
245,933	245,933	245,933	0	245,933	1,533,669	1,287,737
328,166	328,166	328,166	0	328,166	755,039	426,873
574,099	574,099	574,099	0	574,099	2,288,708	1,714,609

Residential Care and Assistance Program / RCAP

June-09

Numbers Illustrated in Thousands

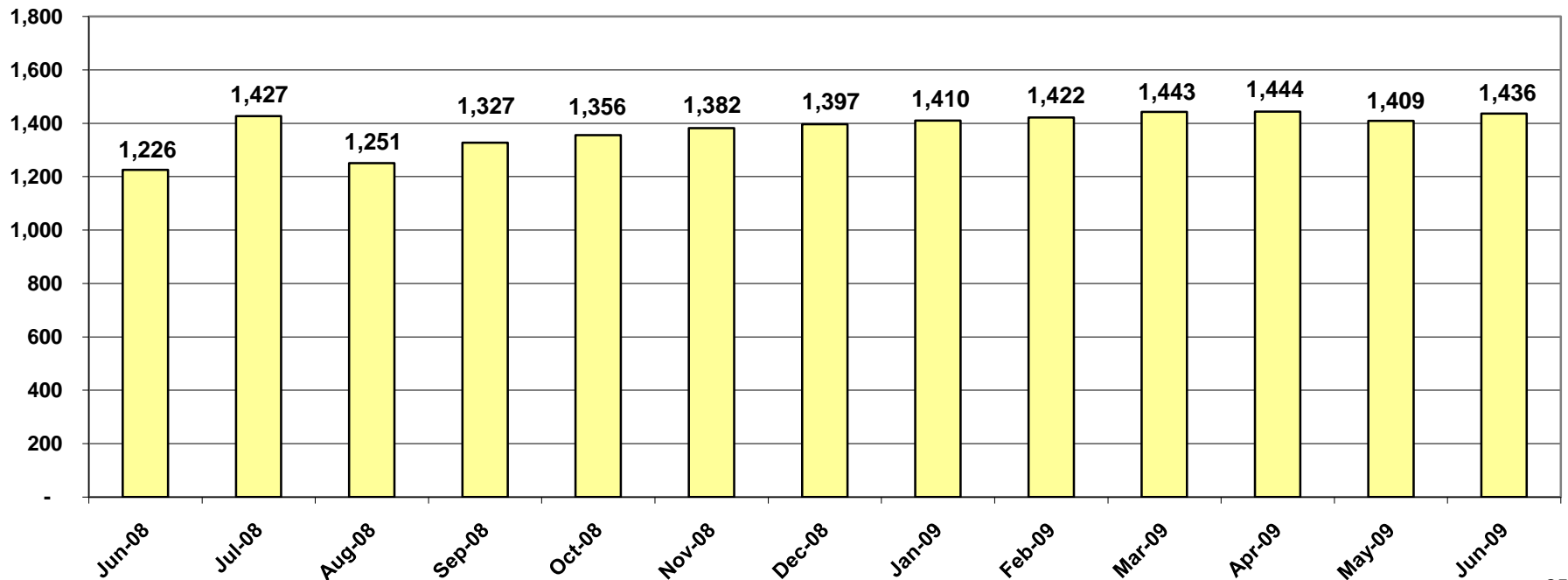
Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
3,757	53,636	49,860	(3,776)	49,860	49,860	0
(2)	632	195	(437)	195	195	0
0	1,025	960	(65)	960	960	0
19	19	25	6	25	25	0
1,076,781	13,394,343	13,800,000	405,657	13,800,000	13,800,000	0
0	30	172	142	172	172	0
0	0	1,100	1,100	1,100	1,100	0
1,080,555	13,449,686	13,852,312	402,626	13,852,312	13,852,312	0

RCAP Clients Served



RCAP Reform

- New RCAP provider contract (effective 7/1/09)
 - Provider responsibility to track pending applications & payments
 - 45 day limit for provider to follow-up on Certificates of Action
 - 60 day limit for back payments unless agency issue
- New provider monthly census form to improve tracking of RCAP clients and RCAP payments
 - Original form signed by provider
 - Program coordinator will validate resident records prior to payment
- New RCAP quality assurance survey tool
 - Monitors facility compliance to contract
 - Goal to visit facilities every 60-90 days
 - Track residents, pending applications, ownership changes, quality of care, health & safety issues, residents rights

RCAP Reform (con't)

- Defining and clarifying RCAP policies and procedures
 - Clarifying RCAP eligibility using ICES
 - Establishing recoupment of overpayments policy and process
 - Define duties of Division of Aging, DFR
 - Streamline paperwork and claims process
- Development of a new RCAP manual in FY10
- Close monitoring of RCAP facilities using RCAP quality assurance survey tool and Indiana State Department of Health (ISDH) surveys

SSBG Aging

June-09

Numbers Illustrated in Thousands

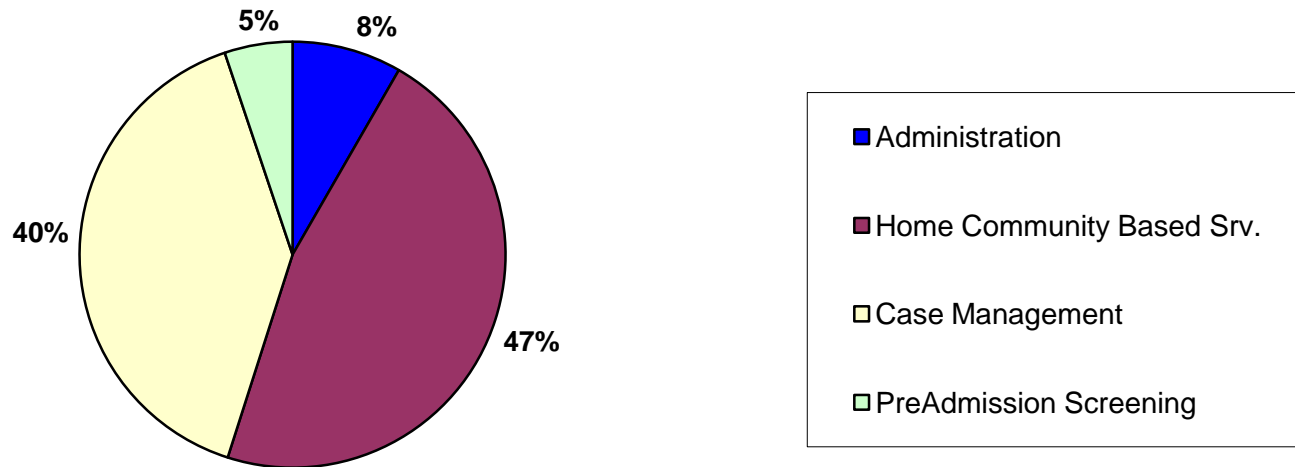
Expenditures

.7 Program Admin./Direct Service Contracts

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
653,299	9,543,358	10,676,109	1,132,751	10,676,109	10,676,109	0
653,299	9,543,358	10,676,109	1,132,751	10,676,109	10,676,109	0

Program Expenditures by Service Category



Title V Employment Program

June-09

Numbers Illustrated in Thousands

Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
2,100	53,059	80,706	27,647	80,706	80,706	0
31	353	741	388	741	741	0
0	1,033	840	(193)	840	840	0
0	23	0	(23)	0	0	0
0	1	0	(1)	0	0	0
208,162	2,652,813	3,182,805	529,993	2,904,812	3,182,805	277,993
0	17	525	508	525	525	0
0	1,150	1,320	170	1,320	1,320	0
210,293	2,708,450	3,266,937	558,487	2,988,944	3,266,937	277,993

Title V Employment Program - ARRA

June-09

Numbers Illustrated in Thousands

Expenditures

- .7 Program Admin./Direct Service Contracts

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
23,604	23,604	124,312	100,708	124,312	124,312	0
23,604	23,604	124,312	100,708	124,312	124,312	0

Adult Protective Services Program

June-09

Numbers Illustrated in Thousands

Expenditures

.1 Salaries, Wages & Fringe Benefits
 .2 Communications
 .3 Consulting/Outsourced Contracts
 .4 Supplies/Printing
 .7 Program Admin./Direct Service Contracts
 .8 In State Travel
 .9 Out of State Travel

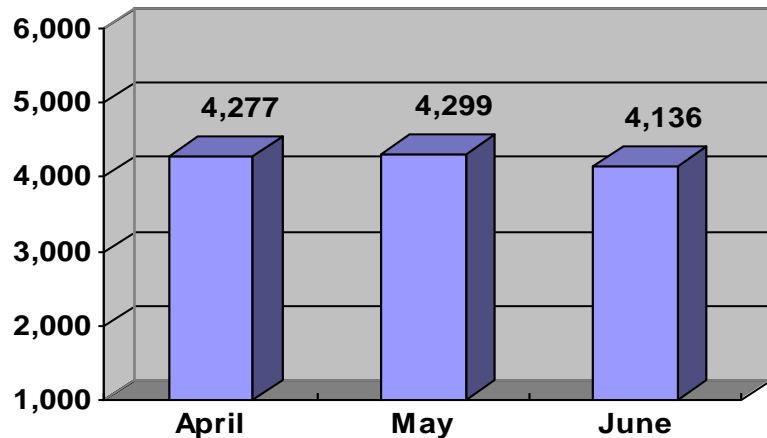
Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
4,174	29,425	58,263	28,838	58,263	58,263	0
18	110	1,620	1,510	1,620	1,620	0
0	4,583	54,060	49,477	54,060	54,060	0
19	19	700	681	700	700	0
238,210	2,600,157	2,616,326	16,169	2,616,326	2,616,326	0
0	2,038	295	(1,743)	295	295	0
0	0	1,296	1,296	1,296	1,296	0
242,422	2,636,332	2,732,560	96,228	2,732,560	2,732,560	0

Adult Protective Services Monthly Review

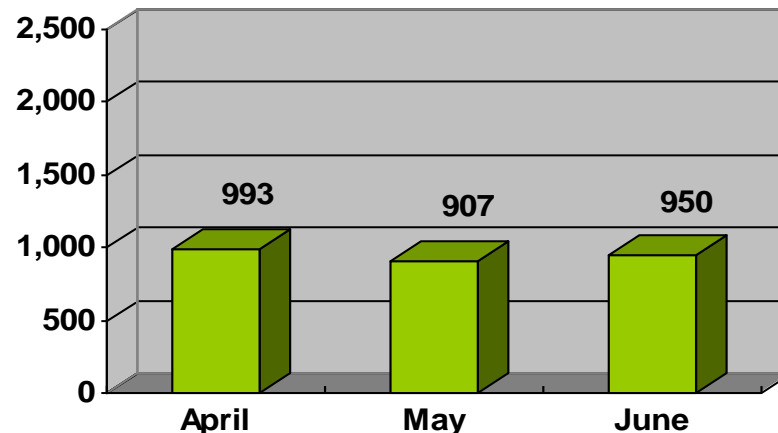
For Period Ending June 30, 2009

Persons Served



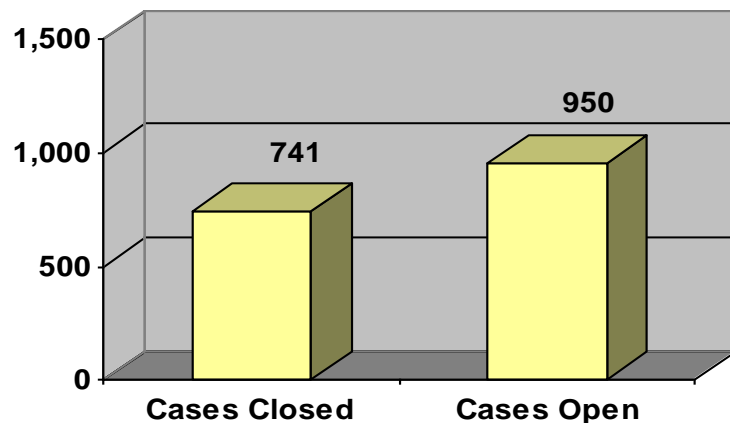
Calls For Service

Cases



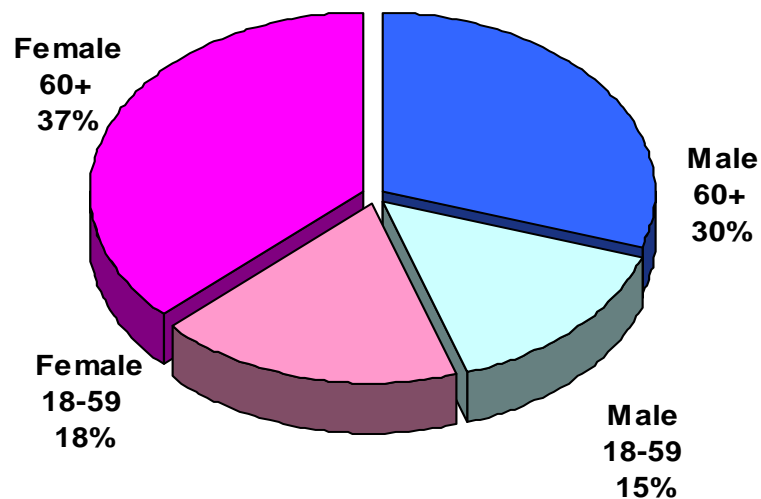
Investigations Conducted

Case Closure Ratio



Ratio --- June-09: 1:1.28 ---- Ideal 1:1

Victims By Age



Older Hoosiers Program

June-09

Numbers Illustrated in Thousands

Expenditures

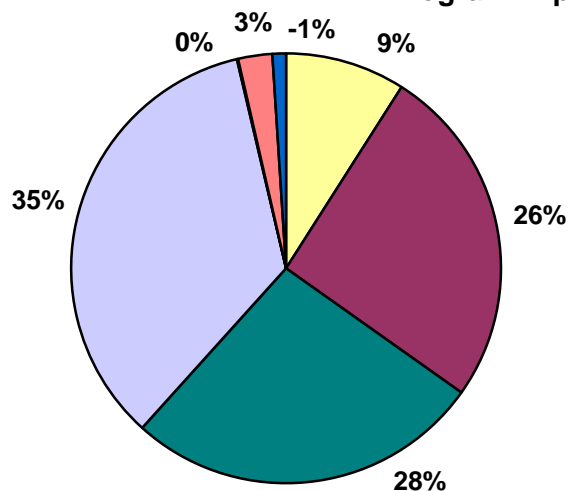
.2 Communications

.7 Program Admin./Direct Service Contracts

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
0	0	0	0	0	0	0
98,218	1,505,467	1,622,109	116,642	1,622,109	1,622,109	0
98,218	1,505,467	1,622,109	116,642	1,622,109	1,622,109	0

Program Expenditures by Service Category



- Administration
- Congregate Meals
- Home Delivered Meals
- Support Services
- Preventive Health
- Family Caregiver
- Other

Nutrition Supplemental Incentive Program / NSIP

June-09

Numbers Illustrated in Thousands

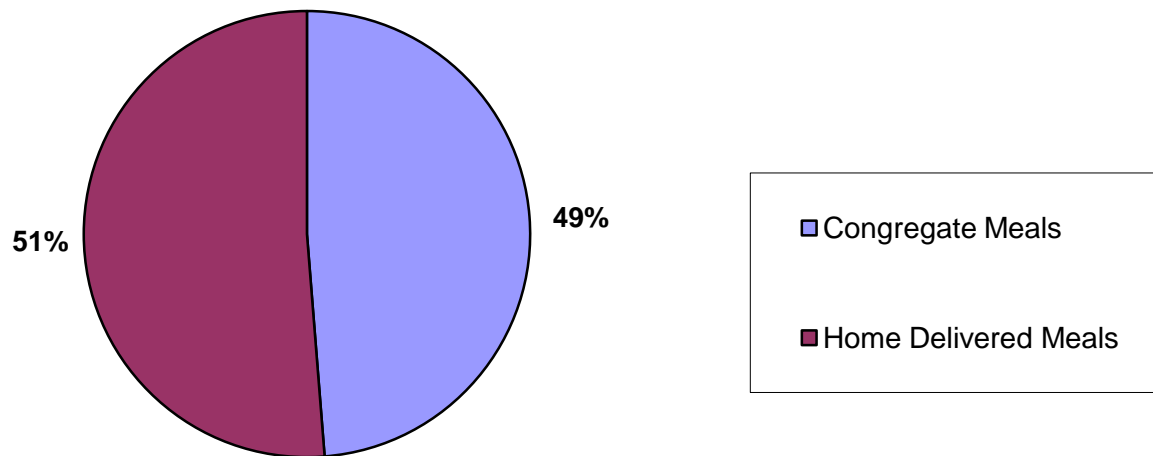
Expenditures

.7 Program Admin./Direct Service Contracts

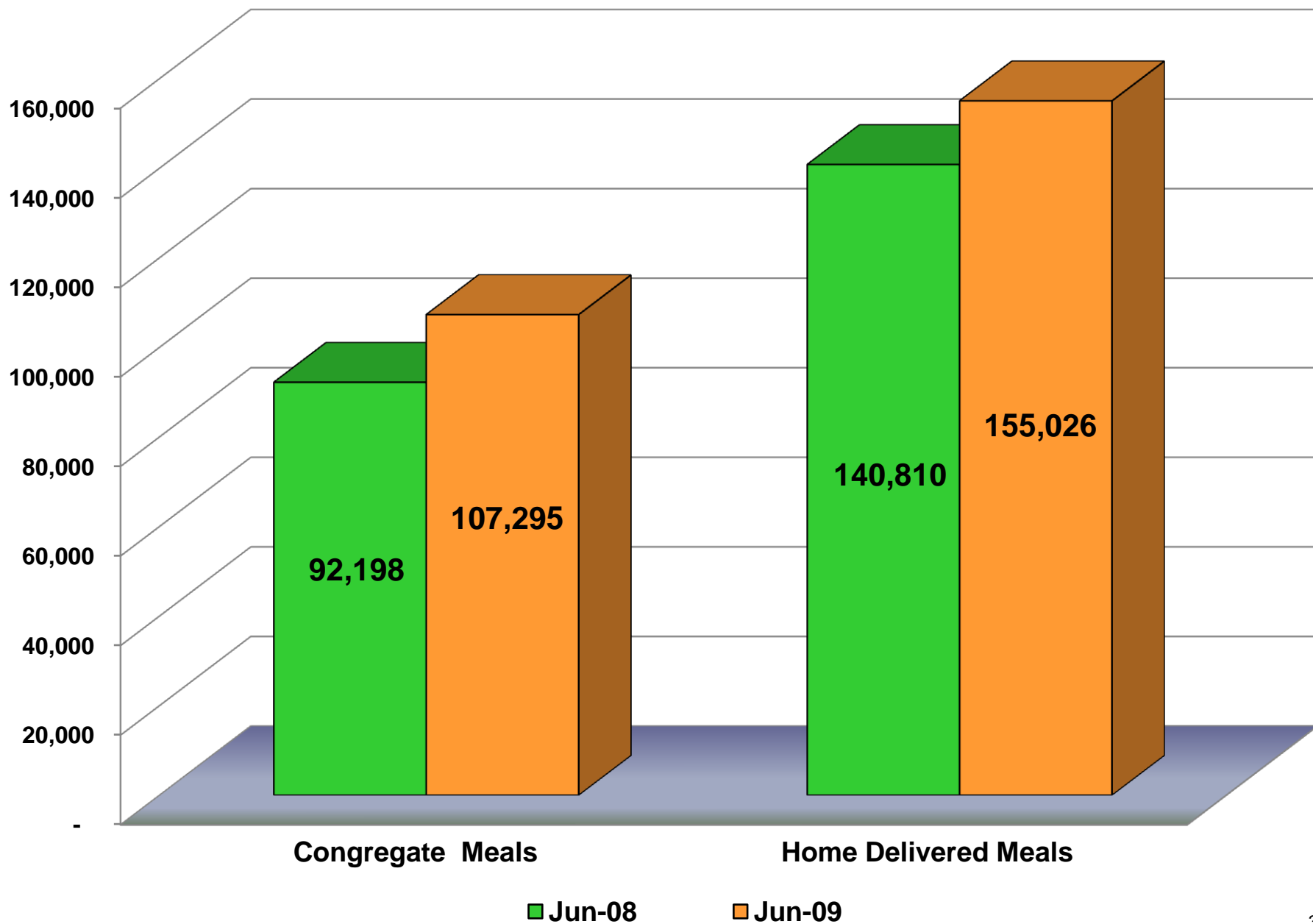
Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
78,958	1,522,285	2,005,992	483,707	2,005,992	2,005,992	0
78,958	1,522,285	2,005,992	483,707	2,005,992	2,005,992	0

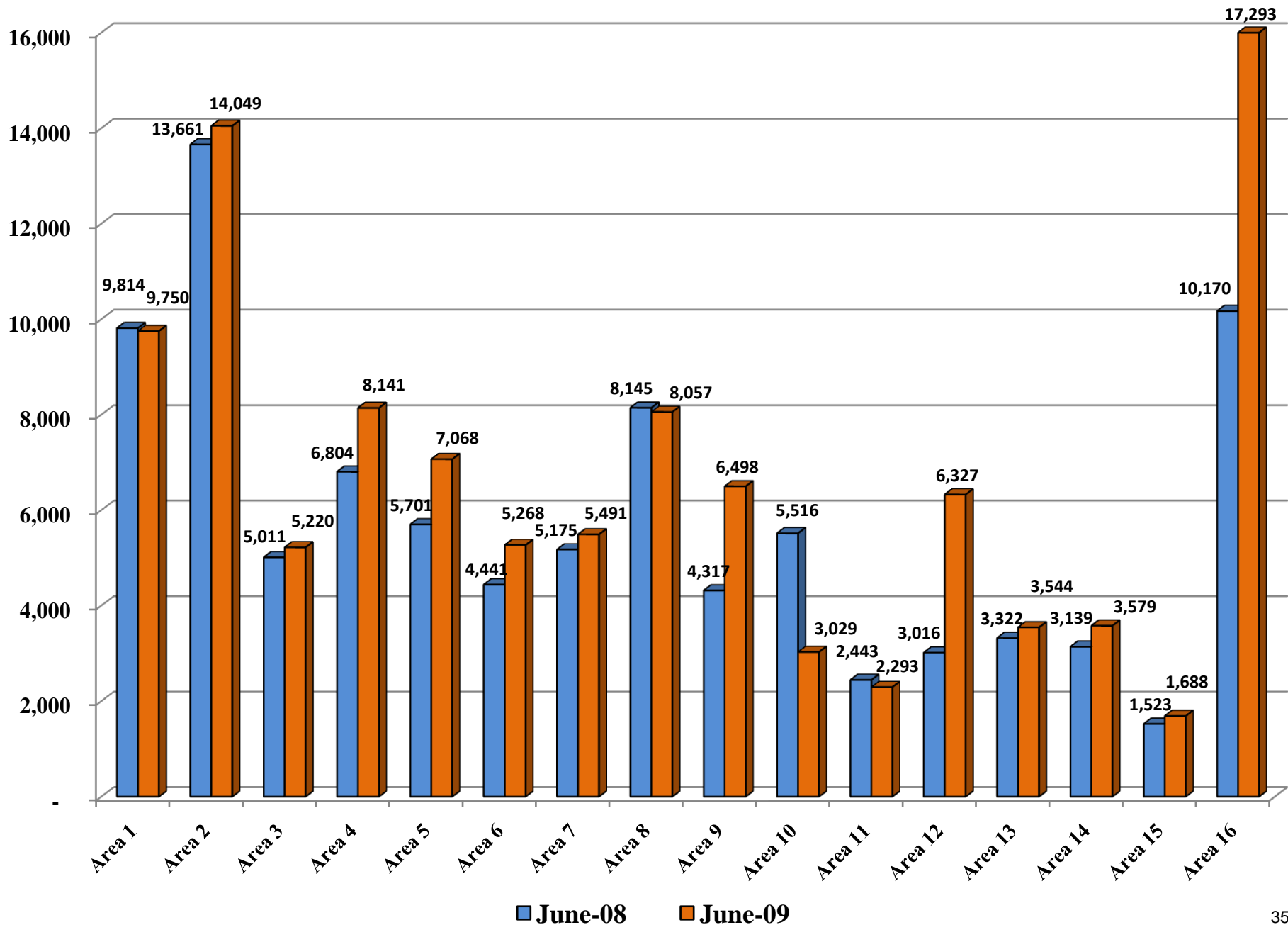
Program Expenditures by Service Category



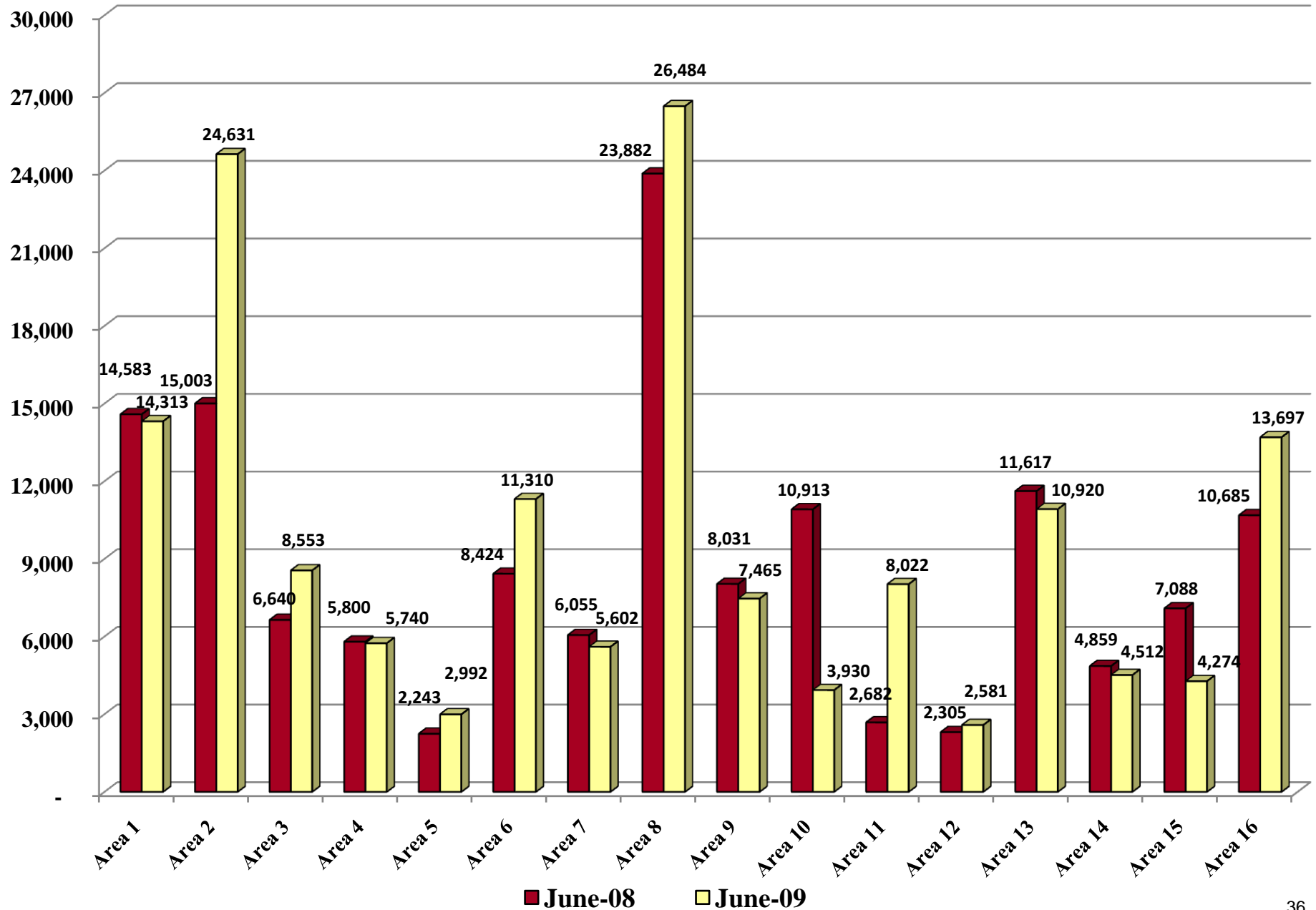
Nutrition Comparison - June 08 vs. June 09



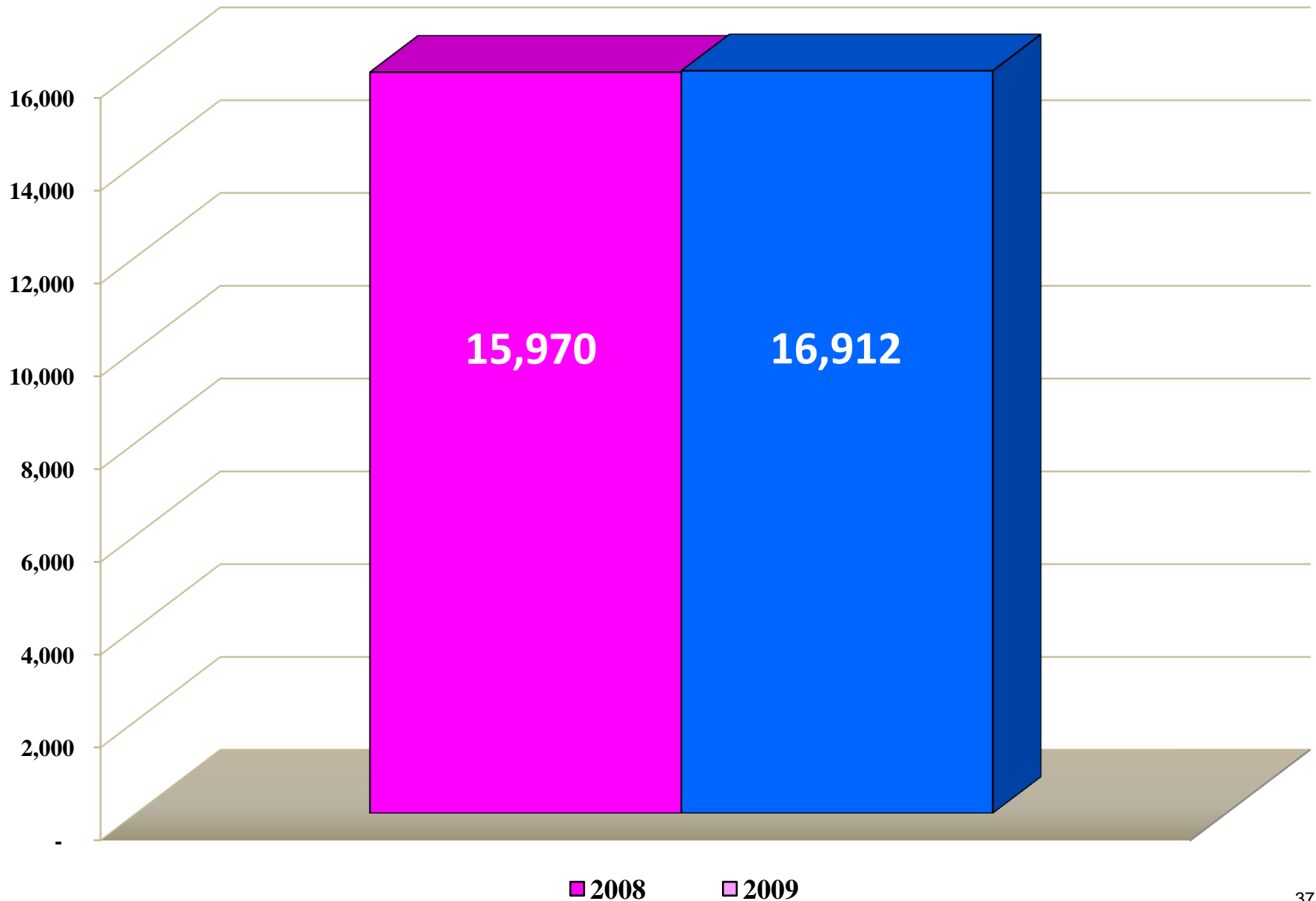
Congregate Meals Comparison - June 08 vs. June 09



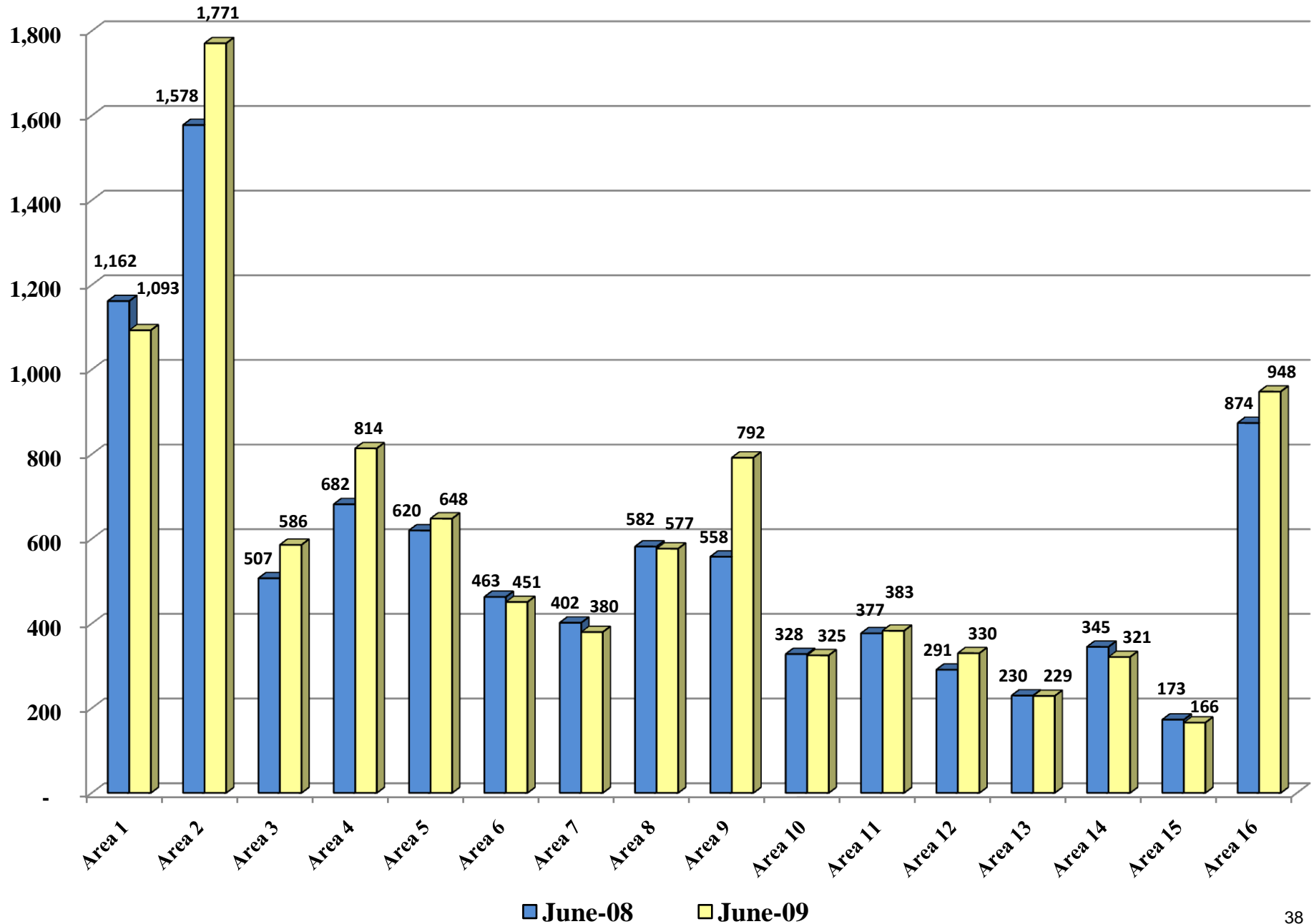
Home Delivered Meals Comparison - June 08 vs. June 09



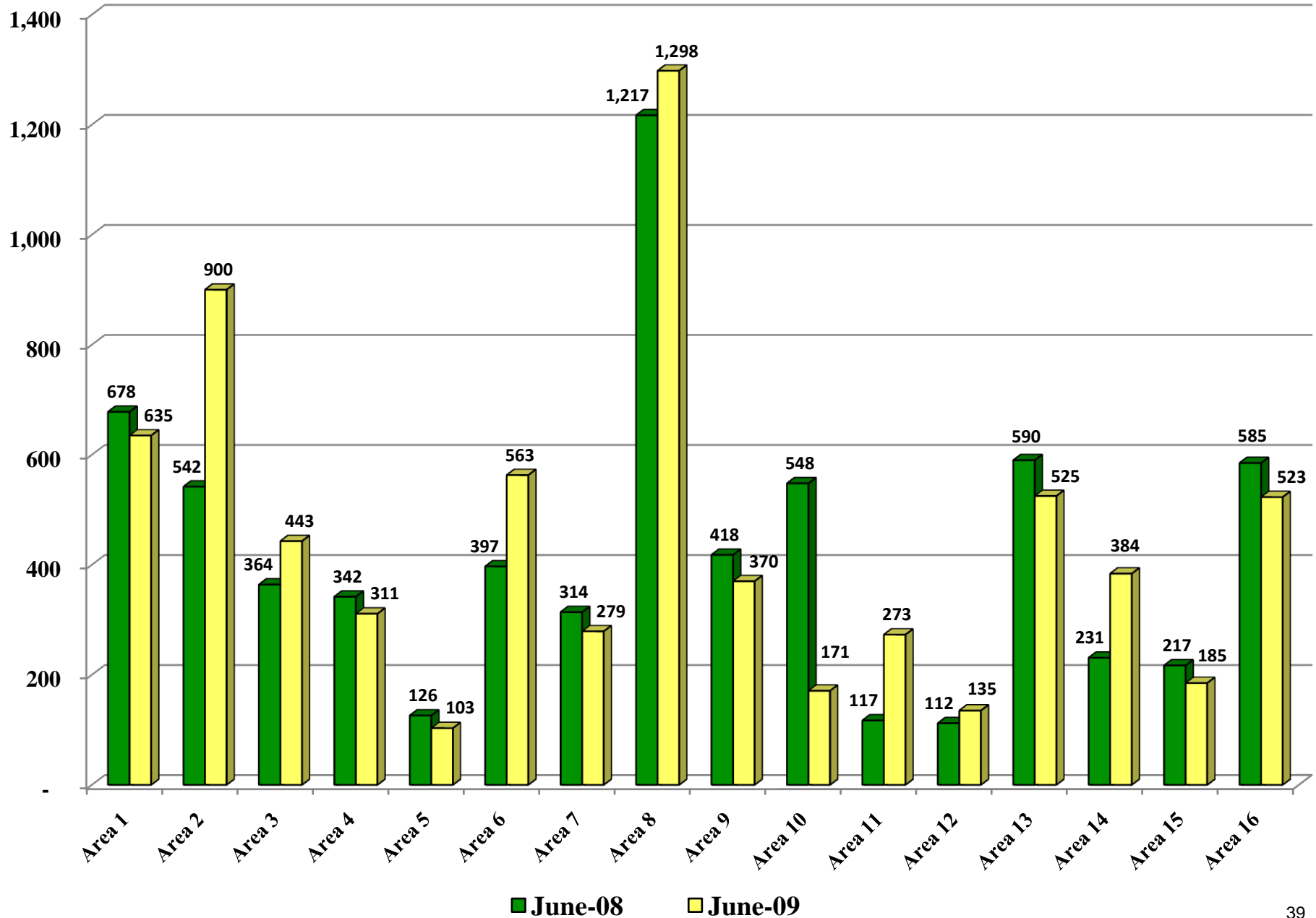
Nutrition Participants - June 2008 vs. June 2009



Congregate Meals Participants - June 08 vs. June 09



Home Delivered Meals Participants - June 08 vs. June 09



Medicaid Waiver Administration

June-09

Numbers Illustrated in Thousands

Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
83,349	1,142,177	1,746,830	604,653	1,746,830	1,746,830	0
1,652	24,263	25,289	1,026	25,289	25,289	0
222,402	1,212,243	1,731,445	519,202	1,731,445	1,731,445	0
863	2,641	5,026	2,385	5,026	5,026	0
0	480	275	(205)	275	275	0
0	12,809	4,000	(8,809)	4,000	4,000	0
77	1,062	4,437	3,375	4,437	4,437	0
0	3,730	2,512	(1,218)	2,512	2,512	0
308,344	2,399,405	3,519,814	1,120,409	3,519,814	3,519,814	0

Money Follows the Person Program Administration

June-09

Numbers Illustrated in Thousands

Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
6,872	73,245	96,354	23,109	96,354	96,354	0
0	1,505	840	(665)	840	840	0
17,503	214,383	652,332	437,949	652,332	652,332	0
0	19	9,000	8,981	9,000	9,000	0
0	0	1,451	1,451	1,451	1,451	0
78,381	784,286	8,697,476	7,913,190	4,077,476	8,697,476	4,620,000
0	0	1,296	1,296	1,296	1,296	0
0	1,452	1,704	252	1,704	1,704	0
102,756	1,074,889	9,460,453	8,385,564	4,840,453	9,460,453	4,620,000

Money Follows the Person



- Current participation:
 - 40+ enrolled program participants
 - 9 successful transitions to a variety of settings:
AFC, Family home, independent apartments.
- Available statewide, staff locally in Marion, Lake and Allen Counties. Hiring for Tippecanoe, St. Joseph, and Delaware
- Referrals come in daily.

Clients

- Ms. A is a 49 year old woman who recently moved in to a family home with her mother and her son. She continues to thrive and is now placing her name on apartment waiting lists to further her independence.
- Mr. B is 66 year old man with blindness and multiple health issues. He has moved to an Adult Foster Care home with another resident from the same nursing facility, Mr. C. Both were referred to MFP by the facility social worker. Mr. B and Mr. C are enjoying the home atmosphere and home cooked meals!
- Mr. D is a 65 year old man, with multiple health issues. He has moved to an independent apartment near family, who have helped set up his new home. Plans are in place to attend an adult day service on the west side.

Clients

- Ms. E is a 55 year old woman who requires a wheelchair for mobility. She was referred to MFP by another resident in the facility (same facility as Ms. A). Ms. E has moved to an independent apartment and has already charmed most of the neighbors on her floor.
- Mr. F (55) utilizes a wheelchair and has recently transitioned to an accessible Adult Foster Care setting. He is making friends with his two new housemates and is also enjoying the home cooked meals!
- Mr. G and Mr. H plan to move to the same Adult Foster Care home in Marion County. Both have multiple health issues but the Adult Foster Care home has received training and is ready for these gentleman to move in.

LTC Ombudsman Program

June-09

Numbers Illustrated in Thousands

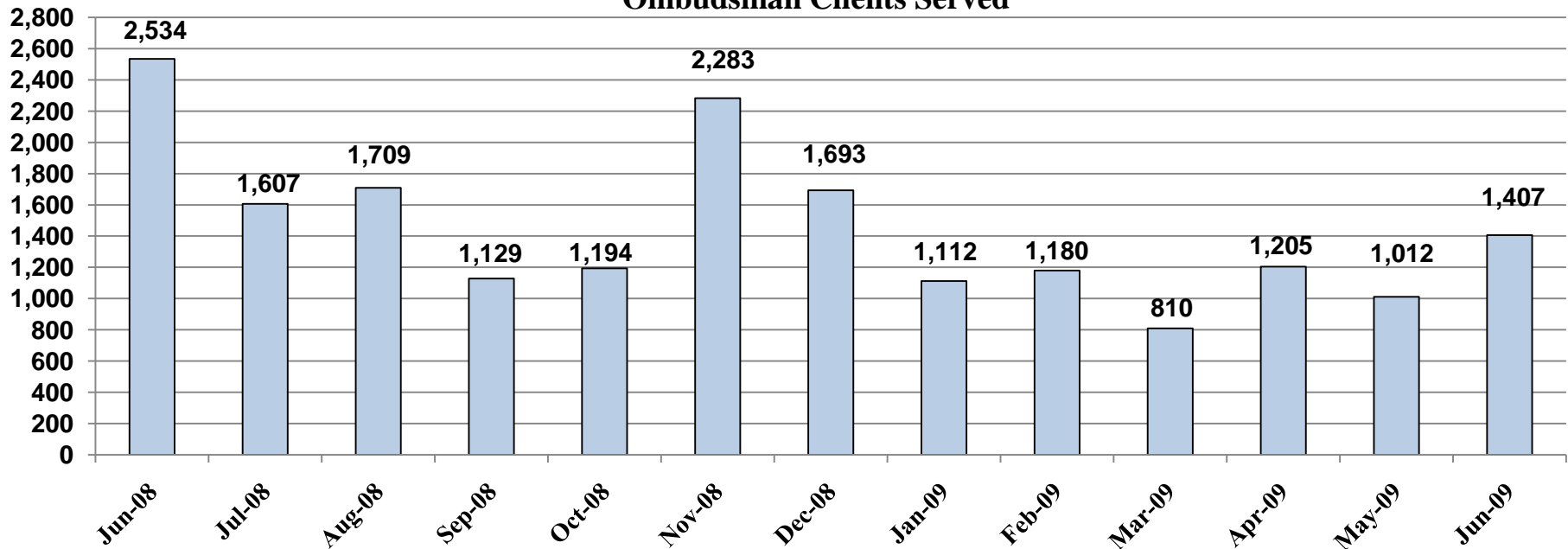
Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
7,469	75,470	109,413	33,943	109,413	109,413	0
155	4,488	4,472	(16)	4,472	4,472	0
0	49,119	184,677	135,558	184,677	184,677	0
0	770	6,662	5,892	6,662	6,662	0
19,806	461,845	522,887	61,042	522,887	522,887	0
587	770	1,734	964	1,734	1,734	0
0	0	2,570	2,570	2,570	2,570	0
28,017	592,462	832,415	239,953	832,415	832,415	0

Ombudsman Clients Served



Adult Guardianship Services Program

June-09

Numbers Illustrated in Thousands

Expenditures

.1 Salaries, Wages & Fringe Benefits
 .2 Communications
 .3 Consulting/Outsourced Contracts
 .7 Program Admin./Direct Service Contracts
 .8 In State Travel
 .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
0	0	0	0	0	0	0
(77)	0	0	0	0	0	0
0	0	2,400	2,400	2,400	2,400	0
33,788	483,463	489,292	5,829	489,292	489,292	0
0	0	200	200	200	200	0
0	0	0	0	0	0	0
33,711	483,463	491,892	8,429	491,892	491,892	0

Aging Central Office Administration

June-09

Numbers Illustrated in Thousands

Expenditures

- .1 Salaries, Wages & Fringe Benefits
- .2 Communications
- .3 Consulting/Outsourced Contracts
- .4 Supplies/Printing
- .5 Equipment/Furniture
- .7 Program Admin./Direct Service Contracts
- .8 In State Travel
- .9 Out of State Travel

Total - Expenditures

Current Month Actual	SFY 2009 Year To Date		Variance	SFY 2009		Variance
	Actual Spent	Budget		Forecast	Budget	
55,485	539,918	243,542	(296,376)	243,542	243,542	0
10,108	20,662	37,796	17,134	37,796	37,796	0
10,993	115,490	635,005	519,515	335,005	635,005	300,000
1,486	6,499	8,369	1,870	8,369	8,369	0
0	2,004	1,725	(279)	1,725	1,725	0
5,677	7,041	52,000	44,959	52,000	52,000	0
0	507	5,500	4,993	5,500	5,500	0
0	503	9,365	8,862	9,365	9,365	0
83,749	692,624	993,302	300,678	693,302	993,302	300,000

Grants Update

Alzheimer's Disease Demonstration Grant

Awarded September, 2008

Partnering with Alzheimer's Association of Greater Indiana

To create a culturally competent community based outreach program in Northwest Indiana that serves the unique needs of persons with early stage Alzheimer's disease and related disorders and their caregivers
18 month grant, \$190,973

Community Living Program

Applied for July, 2009

Partnering with Area Agencies on Aging (2 & 12)

To establish mechanisms to ensure individuals at risk of nursing facility placement and Medicaid spend-down receive services and build infrastructure necessary to support the growth of person-centered and participant-directed supports. Also, to establish relationships with Veterans Administration Medical Centers

2 year grant, estimated \$600,000 - \$1,000,000

Aging & Disability Resource Centers (ADRC): Empowering Individuals to Navigate their Health & Long Term Support Options

Application August, 2009

Partnering with Area Agency on Aging 8 and Wishard

To integrate options counseling into inpatient and care management teams at Wishard. To identify patients at high risk of hospital readmission and work with those patients to reduce preventable hospital readmissions and long-term nursing home placements. Also partnering with all Area Agencies on Aging to provide outreach activities to hospitals and hospital discharge planners in their service areas

3 year grant, estimated \$600,000 – 750,000

Quality Assurance – Waiver Programs

Level of Care Review

All AAAs surveyed by June 30, 2009

Processes for outreach, intake, assessment and prioritizing Medicaid Waiver applications to target those individuals with the greatest need and to eliminate waiting lists. Best practices developed and final recommendations to Area Agencies in September.

Plan of Care Review

FY10 – 99 TBI and 365 A&D participants

Beginning July 20, 2009 began field testing a Plan of Care review and consumer outcomes and satisfaction survey. Participants are randomly selected to ensure equitable distribution between rural and urban participants and equitable distribution across all service types throughout the State.

Provider Compliance Surveys

Beginning October, 2009 and based on 460 IAC 1.2

Non-ISDH licensed providers not surveyed within the past three years will be randomly selected based upon participants selected from the Plan of Care review.

Neighborhood Naturally Occurring Retirement Communities (NNORC)



Gary Midtown

19 seniors received minor home repairs

136 wellness calls to seniors

Established relationships with The Caring Place and the Crisis Center for crisis intervention

Shepherd Community – Linton

16 seniors received minor home repairs

Developed a Safety & Comfort in Your Home booklet

Provided 30 Enhance Fitness scholarships

“Steppin’ On Up” program – how to purchase the proper fitting tennis shoe, What is a NNORC? And Medicare Diabetes Screening Project – January, April, July and October

NNORC (con't)

Huntington

- 17 seniors received safety assessments/home repairs

- Partnered with Huntington Library for on-site resource display

- “Safety Pantry” established to provide motion sensor outdoor lights, battery operated fire alarms and carbon monoxide detectors, fire extinguishers, night lights and battery operated radios to seniors

- Provided prescription gift cards in partnership with Owens North Pharmacy

Martindale Brightwood

- 42 seniors homes assessed and modified

- Partnered with Marion County Health Department Lead Paint Program in all home assessments. MCHD will do 3-month follow-ups with seniors and maintain relationships.

- Presented workshops for seniors: Aging in Place: How to reduce and prevent serious falls

NNORC (con't)

LaSalle Park

- 11 seniors received home modifications

- Sponsored a Senior Summit – FYI Guides and Area Agency on Aging information provided to all attendees

- Real Services (AAA) received the Weinberg Grant to provide on-site case management services in the NNORC

Outreach, 2009

Service Providers



11th Annual Indiana Rural Health Conference (July)
Mid-America Institute on Aging (August)
IAAAA Case Management Conference (April)
IN Association of Homes and Services for the Aging (May)
Alzheimer's Assn Spring Caregiver Conference (May)
IN Long Term Care Convention (May)
2009 Hoosier Home Care & Hospice Trade Show (May)

Outreach, 2009

Constituents



So. Indiana Mayors Round Table (July)

2009 INShape Indiana Black and Minority Health Fair Senior Day, Indpls (July)

The Great Indiana State Fair, Indpls (August)

Golden Hoosier Awards, Indpls (Sept)

Area 9 Senior Picnic, Richmond (Sept)

Abundant Faith Church Information Fair, Indpls (Sept)

Be A Santa To A Senior (December)

Making the Dream a Reality, Indpls (April)

City of Bloomington Senior Expo, Bloomington (May)

23rd Life Span Senior Games, New Albany (May)

6th Annual Indiana Conference on Aging Well, Muncie (May)

Veterans Health Benefits Seminar, Indpls (June)

Indiana Health Care Foundation Senior Fair, Indpls (June)

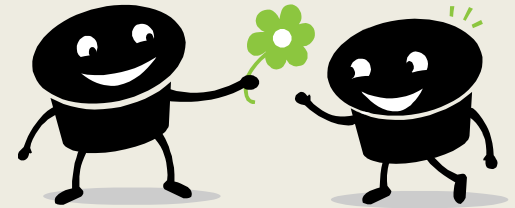
East 91st Christian Church “Looking Forward” Senior Resource
Fair, Fishers(June)

Fiscal Year 2010 Planned Events

Service Providers

Mid-America Institute on Aging (August)

Indiana Collaborative Conference on Aging (Nov)



Constituents

2009 INShape Indiana Black and Minority Health Fair Senior Day, Indpls (July)

The Great Indiana State Fair, Indpls (August)

Golden Hoosier Awards, Indpls (Sept)

Area 9 Senior Picnic, Richmond (Sept)

Abundant Faith Church Information Fair, Indpls (Sept)